

Hillcrest Utility Operating Company, Inc. 500 Northwest Plaza Drive, Suite 500 St. Ann, Missouri 63074 October 15, 2015

OCT 19 2015

Missouri Public Service Commission

## Dear Customer:

On September 15, 2015, Hillcrest Utility Operating Company, Inc., (Company) submitted a request for an increase in its annual water/sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual sewer operating revenues of \$216,663 (approximately 514.21%) and an increase in its annual water operating revenues of \$236,016 (approximately 638.57%), respectively. At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates, based on 5,000 gallons of water used.

To provide comments regarding the Company's revenue increase request, or comments regarding service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (Public Counsel) within 30 days of the date of this notice. Your comments should include a reference to case number WR-2016-0064 and/or SR-2016-0065. The Commission Staff and the Public Counsel will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission Attn: Water/Sewer Dept.

P.O. Box 360

Jefferson City, MO 65102

Phone: 800-392-4211 Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102 Phone: 866-922-2959

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to <a href="http://www.psc.mo.gov">http://www.psc.mo.gov</a>.
- (2) Click on the Submit Comments box under the "How Do I..." heading on the right top of the page.
- (3) From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 314-736-4672.

Sincerely,

Josiah Cox

Hillcrest Utility Operating Company, Inc., President

## Water Service

Type of Charge	Current Rates	Proposed Rates	Proposed Amount of Rate Change
Monthly Minimum Charge (includes 5000 gallons)	\$3.58	\$26.44	\$22.80
Usage over 5000 gallons (per 1,000 gallons)	\$1.84	\$13.58	\$11.74
Total Monthly Bill	\$12.78	\$94.34	\$81.56

## **Sewer Service**

Type of Charge	Current Rates	Proposed Rates	Proposed Amount of Rate Change
Monthly Minimum Charge (includes 5000 gallons)	\$14.63	\$89.85	\$75.22