OF THE STATE OF MISSOURI

Bertha Anderson,)
Complainant,)
VS.) File No. WC-2017-0251
Missouri-American Water Company,)
Respondent.)

ORDER DIRECTING FILING

Issue Date: May 16, 2017 Effective Date: May 16, 2017

The Commission is directing its staff to coordinate with the parties, and file, proposed dates for a procedural conference during the month of June 2017 at the Commission's offices in the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. Participants may appear by telephone. The purpose of the conference will be to discuss the provisions of law at issue, facts relevant to that law, and a procedural schedule.

THE COMMISSION ORDERS THAT:

- 1. The Commission's staff shall make the filing described in the body of this order no later than May 30, 2017.
 - 2. This order shall be effective when issued.

BY THE COMMISSION

Morris L Woodwy

Morris L. Woodruff Secretary Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 16th day of May, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 16th day of May 2017.

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Morris L. Woodruff Secretary

MISSOURI PUBLIC SERVICE COMMISSION May 16, 2017

File/Case No. WC-2017-0251

Missouri Public Service Commission

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Bertha Anderson

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Missouri Public Service Commission

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Missouri-American Water Company

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Missouri-American Water Company

Dean L Cooper 312 East Capitol P.O. Box 456 Jefferson City, MO 65102 dcooper@brydonlaw.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.