

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³

OCT 8 2019

Missouri Public
Service Commission

Cordney Jack Travis

Complainant,

v.

File No .WG2019-0324

Missouri- American Water

Demand for Discovery

Comes now the complainant Cordney Travis, and demand all the following discovery information be turned over to me immediately:

- 1) All recorded phone calls between the respondent American Water-Missouri customer service providers and the complainant from 7/3/2016- 3/24/2019
- 2) All American Water billing information in reference to the complainant from 7/3/2016- 3/24/2019
- 3) All notes taking by American Water-Missouri customer service providers, customer service supervisors, and technicians
- 4) All recorded phone calls between The Missouri Public Service Commission and the Complainant in reference to Complainants informal and formal complaints
- 5) All notes taken in reference to Complainant's informal and formal complaints

Send Filed and stamped copies of this letter, and the requested Discovery information to:

1922 D'amato ct.

St. Louis, Mo. 63136

Respectfully Submitted 9/23/19

Cordney J. Travis (Complainant)

Cordney J. Travis