

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Linda Beecham,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2020-0181</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING FILING**

Issue Date: September 29, 2020

Effective Date: September 29, 2020

On June 25, 2020,<sup>1</sup> the Missouri Public Service Commission conducted an evidentiary hearing on the Complaint of Linda Beecham (Ms. Beecham) against Missouri-American Water Company (MAWC). On September 16, the Commission reopened the record and ordered MAWC to file its records showing it either complied with or had a waiver from the requirements of Commission Rule 20 CSR 4240-10.030(38) with respect to Ms. Beecham’s water meter. Among other things, that regulation requires that, unless otherwise ordered by the Commission, 5/8 inch water service meters are to be removed, inspected, and tested at least every 10 years. On September 25, MAWC filed its Affidavit of Tracie Figueroa (MAWC’s Affidavit) in response to the order. MAWC’s Affidavit provides information purporting to justify MAWC’s 15 year inspection meter testing program as being sufficient to satisfy the technical requirements of Commission Rule 20 CSR 4240-10.030(37). It does not address MAWC’s compliance with the 10 year inspection and testing requirement of 20 CSR 4240-10.030(38), nor does it indicate whether the Commission has granted MAWC a waiver from that requirement of the rule.

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<sup>1</sup> All date references will be to 2020 unless otherwise indicated.

The Commission will direct MAWC to clarify its previous response, and will order the Commission Staff to file a report concerning MAWC's compliance with the 10 year inspection and testing requirement of 20 CSR 4240-10.030(38)..

The Commission will also set deadlines for responses to Staff's report and for objections to the reception of MAWC's Affidavit into evidence.

**THE COMMISSION ORDERS THAT:**

1. No later than October 9, 2020, MAWC shall clarify its previous response regarding its compliance with the 10-year inspection and testing requirement of 20 CSR 4240-10.030(38).
2. No later than October 15, 2020, the Commission Staff shall file a report concerning MAWC's Affidavit.
3. Responses to the Commission Staff's report shall be filed no later than October 22, 2020.
4. Objections to the receipt of MAWC's Affidavit and subsequent clarification, as well as Staff's report, into evidence shall be filed no later than October 26, 2020.
5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
On this 29<sup>th</sup> day of September, 2020.