

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant	)	
	)	<b><u>File No. WC-2020-0407</u></b>
v.	)	
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

**ORDER SETTING PREHEARING CONFERENCE**

Issue Date: August 7, 2020

Effective Date: August 7, 2020

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). MAWC filed its answer on July 23, 2020, and the Commission’s Staff has been ordered to file a report no later than August 20, 2020.

The Commission will set a prehearing conference to discuss a hearing date, other procedural issues and the possibility of settlement before hearing. The conference will be conducted by telephone.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a prehearing conference at **10:15 a.m. August 27, 2020**. Failure to appear at the conference without being excused may result in dismissal of the complaint and/or dismissal of a party, as permitted by Commission Rule 20 CSR 4240-2.090(5).

2. The prehearing conference will be conducted by telephone conference call, also accessible by Webex. Those who wish to participate in the prehearing conference

by telephone may dial, toll-free, 1 (855) 718-6621 and enter access code **133 083 7042**, followed by #, at the time of the conference. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.

3. In addition, the Webex link will be distributed by email to all parties.

4. The Commission's data center shall mail a copy of this order to Complainant by U.S. mail addressed to Complainant's address of record.

5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 7th day of August, 2020.