

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Louis DeFeo,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2021-0075</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**JOINT PROPOSED PROCEDURAL SCHEDULE**

**COME NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through counsel, and respectfully state the following:

1. Staff, Missouri-American Water Company (“MAWC”) and Mr. DeFeo (“Complainant”) have worked together but are unable to agree on a proposed procedural schedule.

2. Staff submits the following proposed procedural schedule:

Statement Regarding Mediation <sup>1</sup>	September 24, 2021
Complainant Testimony	October 15, 2021
MAWC Testimony	November 5, 2021
Staff Testimony (optional)	November 5, 2021
List of Issues, Witnesses and Exhibits	November 12, 2021
Evidentiary Hearing	November 19, 2021

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<sup>1</sup> In his Complaint, Mr. DeFeo indicates that the amount at issue is “about \$250.00 but the more important issue is fairness to the customers.” For requested relief, Mr. DeFeo states in the Complaint that MAWC, “claims that Complainant (the Customer) received over 40,000 gallons of water which he did not. *Customer requests that Company remove any charge base [sic] on this alleged use.*” (emphasis added). On July 13, 2021, MAWC filed a *Notice of Satisfaction* indicating that \*\* [REDACTED]

\*\* [REDACTED]. The Complainant and MAWC shall each file a statement regarding the outcome of mediation between the parties and list any outstanding and unresolved issues. Further, the Complainant shall state his requested relief.

3. The Complainant has indicated to Staff and MAWC that he would prefer the evidentiary hearing be scheduled on a Monday or Friday afternoon, beginning at 1:00 p.m.

**WHEREFORE**, the Staff submits this proposed procedural schedule to the Commission.

Respectfully submitted,

**/s/ Casi Aslin**

Casi Aslin

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Missouri Public Service Commission

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**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing document, *Proposed Procedural Schedule* was served via e-mail on all counsel of record this 9<sup>th</sup> day of September, 2021.

**/s/ Casi Aslin**