

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Sarah Nangle,

Complainant,

v.

Missouri-American Water Company,

Respondent

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File No. WC-2021-0227

ORDER DIRECTING RESPONDENT TO FILE AN ANSWER

Issue Date: November 2, 2022

Effective Date: November 2, 2022

On October 14, 2022, the Commission issued an order ending the suspension of the procedural schedule and directing Missouri-American Water Company (MAWC) to file an answer no later than November 1, 2022. MAWC has not filed an answer to the complaint.

Commission Rule 20 CSR 4240-2.075(15)(A) requires that a public utility answer a complaint within 30 days of notice. If the public utility does not file an answer within 30 days, the Regulatory Law Judge may issue an order granting default and deeming the allegations of the complaint to have been admitted by Respondent.

MAWC is directed to answer to the complaint or risk a default determination being entered in favor of Complainant.

THE COMMISSION ORDERS THAT:

1. Respondent shall file an answer to Complainant's complaint no later than November 4, 2022.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 2nd day of November, 2022.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of November, 2022.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 2, 2022

File/Case No. WC-2021-0227

**Missouri Public Service
Commission**

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Sarah Nangle

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.