BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Rhonda Martin,)
Complainant,)
V.) File No. WC-2016-0079
Missouri-American Water Company,)
Respondent)

ORDER DIRECTING FILING

Issue Date: October 5, 2015 Effective Date: October 5, 2015

The Commission is directing its Staff to investigate and file a report on the subject of the complaint.¹

THE COMMISSION ORDERS THAT:

- 1. The Commission's staff shall file a report as described in the body of this order no later than November 16, 2015.
 - 2. This order shall be effective when issued.

BY THE COMMISSION

Morris L Wooduff

Morris L. Woodruff Secretary

¹ 4 CSR 240-2.070(11).

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 5th day of October, 2015.