

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Derald Morgan, Rick and Cindy Graver, )  
William and Gloria Phipps and David Lott, )  
 )  
Complainants )  
v. )  
 )  
Carl Richard Mills, Carriage Oaks Estates, )  
Distinctive Designs and Caring Americans Trust )  
Foundation, Inc. (f/k/a Caring Americans )  
Foundation, Inc.), )  
 )  
Respondents. )

**File No. WC-2017-0037**

**ORDER SETTING PROCEDURAL CONFERENCE**

Issue Date: February 1, 2017

Effective Date: February 1, 2017

This case stems from a complaint filed by Derald Morgan, Rick and Cindy Graver, William and Gloria Phipps, and David Lott (Complainants) against Carl Richard Mills, Carriage Oaks Estates Homes Association, Distinctive Designs, Ltd., and Caring Americans Trust Foundation, Inc. (f/k/a Caring Americans Foundation, Inc.) (Respondents). The Complainants requested that the Commission turn operations of a water and sewer system over to its homeowners' association. Various procedural motions and other filings have been made including a report and a *Motion for Mediation* filed by the Staff of the Missouri Public Service Commission (Staff) and a motion to strike that motion for mediation filed by the Respondents.

The Commission will schedule a conference at which the parties may discuss the establishment of a procedural schedule, the resolution of the various motions, and settlement of this matter.

**THE COMMISSION ORDERS THAT:**

1. A procedural conference is scheduled for February 15, 2017 at 10:00 a.m. at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 1<sup>st</sup> day of February, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 1<sup>st</sup> day of February 2017.



  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**February 1, 2017**

**File/Case No. WC-2017-0037**

**Missouri Public Service Commission**  
Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**  
James Owen  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@psc.mo.gov

**Caring Americans Trust Foundation, Inc.**  
Whitney S Smith  
901 St. Louis St., 1800  
Springfield, MO 65806  
whitney.smith@huschblackwell.com

**Caring Americans Trust Foundation, Inc.**  
Bryan Wade  
901 St. Louis St., Suite 1800  
Springfield, MO 65806  
bryan.wade@huschblackwell.com

**Carl Richard Mills**  
Whitney S Smith  
901 St. Louis St., 1800  
Springfield, MO 65806  
whitney.smith@huschblackwell.com

**Carl Richard Mills**  
Bryan Wade  
901 St. Louis St., Suite 1800  
Springfield, MO 65806  
bryan.wade@huschblackwell.com

**Carriage Oaks Estates Homeowners Association**  
Whitney S Smith  
901 St. Louis St., 1800  
Springfield, MO 65806  
whitney.smith@huschblackwell.com

**Carriage Oaks Estates Homeowners Association**  
Bryan Wade  
901 St. Louis St., Suite 1800  
Springfield, MO 65806  
bryan.wade@huschblackwell.com

**David Lott**  
Cody Fenton  
500 W. Main St., Suite 305  
Branson, MO 65616  
cody@sfalawfirm.com

**David Lott**  
Karl Finkenbinder  
500 West Main Street , Suite 305  
Branson, MO 65616  
karl@sfalawfirm.com

**Derald Morgan**  
Cody Fenton  
500 W. Main St., Suite 305  
Branson, MO 65616  
cody@sfalawfirm.com

**Derald Morgan**  
Karl Finkenbinder  
500 West Main Street , Suite 305  
Branson, MO 65616  
karl@sfalawfirm.com

**Distinctive Designs, Ltd.**  
Whitney S Smith  
901 St. Louis St., 1800  
Springfield, MO 65806  
whitney.smith@huschblackwell.com

**Distinctive Designs, Ltd.**  
Bryan Wade  
901 St. Louis St., Suite 1800  
Springfield, MO 65806  
bryan.wade@huschblackwell.com

**Missouri Public Service Commission**  
Hampton Williams  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
hampton.williams@psc.mo.gov

**Rick and Cindy Graver**  
Cody Fenton  
500 W. Main St., Suite 305  
Branson, MO 65616  
cody@sfalawfirm.com

**Rick and Cindy Graver**  
Karl Finkenbinder  
500 West Main Street , Suite 305  
Branson, MO 65616  
karl@sfalawfirm.com

**William and Gloria Phipps**  
Cody Fenton  
500 W. Main St., Suite 305  
Branson, MO 65616  
cody@sfalawfirm.com

**William and Gloria Phipps**  
Karl Finkenbinder  
500 West Main Street , Suite 305  
Branson, MO 65616  
karl@sfalawfirm.com

***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style with a large, prominent "M" and "W".

**Morris L. Woodruff**  
**Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.