

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)	
	)	
	)	
Complainant,	)	
	)	
vs.	)	<u>Case No. WC-2017-0200</u>
	)	
Ridge Creek Water Company, LLC,	)	
Ridge Creek Development, L.L.C., and	)	
Michael Stoner and Denise Stoner, individually.	)	
	)	
Respondents.	)	

STAFF'S UPDATED ASSESSMENT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and for its *Updated Assessment* regarding its *Verified Complaint* for violation of § 393.130 RSMo by failing to provide safe and adequate service, states as follows:

1. On January 23, 2017, the Commission issued an *Order Directing Staff to File Additional Information* in an updated assessment of the situation for the Commission to consider.
2. As of the time of this filing on January 23, 2017, the Customer continues to be without safe and adequate water service, since at least January 10, 2017.
3. The Customer continues to receive temporary water service via a household garden hose.
4. On information and belief, Staff understands the Customer to be drinking bottled water.

5. Respondent Ridge Creek Water Company LLC has represented to Staff that the morning of January 23, 2017, Respondents' plumber reviewed the circumstances of the water outage.

6. The cause of the inadequate service may be due to a separate break on another service line owned and operated by Respondents.

7. Respondent Ridge Creek Water Company LLC has represented to Staff that the plumber is scheduled to begin repairs during the morning of Tuesday, January 24, 2017.

WHEREFORE, Staff respectfully requests the Commission accept this filing as the ordered *Updated Assessment*, and grant such other and further relief as is just in the circumstances.

Respectfully submitted,

/s/ Jacob Westen

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail on each of the parties listed in the Service List for this case maintained by the Commission's Data Center on this 23rd day of January, 2017.

/s/ Jacob Westen