

The Raytown Water Company

9820 E. 63rd Street
Raytown, MO 64133

SECOND CUSTOMER NOTICE

September 8, 2015

Sample



CHIKI THOMPSON
6128 ELM
RAYTOWN, MO 64133-3825

Book: 1 Account: 1148001

SECOND CUSTOMER NOTICE

September 8, 2015

Dear Customer:

On April 1, 2015, Raytown Water Company (Company) submitted a request for an increase in its annual water operating revenues to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small utility rate case procedure. By its request, the Company was seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$544,981.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon the results of its audit and investigation, the Commission Staff has concluded that an increase of \$578,760 in the Company's annual water operating revenues is warranted. The Company has agreed with the Commission Staff's audit findings and conclusions, and has entered into an agreement with the Commission Staff to implement those findings and conclusions. Set out at the end of this notice is a table that summarizes the proposed revisions to the Company's rates, and that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of utility consumers before the Commission, has reviewed the results of the Commission Staff's investigation and the related Company/Staff agreement. However, the Public Counsel has not yet taken a final position regarding those results or the provisions of the agreement.

Any customer that has comments about the proposed revisions to the Company's rates, or that has comments regarding service-related problems, should contact the Commission Staff and/or the Public Counsel **within 20 days of the date of this notice**. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below. You may also submit comments via the Commission's Website by following the instructions in the following paragraph. Regardless of how you submit your comments, please include a reference to Case No. WR-2015-0246.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website, please do as follows: (1) go to <http://www.psc.mo.gov>; (2) click on the "Comments: How to Make Your Voice Heard" box on the lower middle of the page; (3) From this page, click on the "Public Comment" link found under Submit Comments in Writing, (4) complete the information requested, (5) if you want to attach a document, click the "Attach" button and follow the instructions on that page: and (6) click the "Submit" button, be sure to include the case number shown above.

Depending upon the responses to this notice, the Public Counsel may request that the Commission hold a local public hearing. Regardless of whether a local public hearing is held, no changes to the Company's rates will take effect without the specific approval of the Commission.

Lastly, please be advised that all currently available information regarding the Company's revenue increase request may be obtained via the Commission's Website as follows, and please also note that this information will be updated as the subject case moves forward.

- * Go to <http://www.psc.mo.gov>
- * In the menu column on the left side of the page click on "EFIS (Login Required)".
Note-You do not need to log on.
- * Scroll down to "View Information on a Specific Case" and click on the "Docket Sheet" link.
- * From the Docket Sheet page, enter WR-2015-0246 in the Case Number Field and press the Enter key on your keyboard (this will bring up a page that contains all of the documents that have been filed in the case to date).
- * To view a particular document, click on the item number in the left column.
- * A second window will open. Click on the document link to view the document.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (816) 356-0333.

Sincerely,

Neal S. Clevenger
President/General Manager
Raytown Water Company

Type of Charge	Current Rates	Proposed Rates
Monthly Minimum Charge	\$9.96	\$11.91
Usage per 1,000 gallons	\$6.26	\$7.49
Total Monthly Bill (at 6,000 gallons usage)	\$47.52	\$56.85

Chiki Thompson

From: SYSTEM_GENERATED@usps.gov
Sent: Friday, September 04, 2015 11:32 AM
To: Chiki Thompson
Subject: Receipt for postage statement 220590744

Company Detail	
Company Name	RAYTOWN WATER COMPANY
Address	9820 E 63RD ST RAYTOWN, 64133 -5081
Contact Name	LESLIE SMART
Phone Number	(816)356-0333
Profit Indicator	P
PS Form 3607R - Mailing Transaction Receipt	
Account Holder Account Number	1011365
Account Holder Permit Number	2566
Account Holder Permit Type	PI
Account Holder CRID	3051692
Post Office of Permit	KANSAS CITY , MO 64108-9998
Post Office of Mailing	KANSAS CITY , MO 64108-9998
Post Office of Permit Cost Center	284218-0311
Post Office of Mailing Cost Center	284218-0311
Mailing Agent Name	RAYTOWN WATER COMPANY
Mailing Agent CRID	3051692
Mail Owner Name	RAYTOWN WATER COMPANY
Mail Owner CRID	3051692
JOB ID	
Customer Reference ID	2nd rate case notice 2015
CAPS Transaction Number	N/A
Class of Mail	First-Class Mail and First-Class Package Service
Processing Category	Letters (may include Postcards)
Postage Statement ID	220590744
Mailing Group ID	154394912
Mailer's Mailing Date	09/04/2015
Total Pieces	6,153 pcs.
Weight of a single-piece	0.0250 lbs.
Total Weight	153.8250 lbs.
Total Number of Containers	15
Total Postage (Without Incentive/Fee)	2,416.4
Incentive/Discount	\$0.00
Fee	\$0.00
Total Adjusted Postage	\$2,416.40
Payment Date and Time	09/04/2015 11:31
Payment Transaction Number	201524711314358M0
Mailer Figures Adjusted?	No

Person authorizing adjustment	
Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	JSB
Mail Arrival Date and Time	09/04/2015 11:12

If you no longer wish to receive emails from Self Service Terminal, please click on the 'Unsubscribe' link below:

[Unsubscribe](#)



USPS Generated

Note to Mailer: Your electronic postage statement has been submitted to the USPS *PostalOne!* system on Sep 01, 2015 03:58 PM.

The labels and electronic mailing information associated to this form, **must** match the physical mailing being presented to the USPS® with this form.

Postage Statement ID: 220590744
Post Office of Permit: KANSAS CITY , MO 64108-9998
Mailing Group ID: 154394912
Account Holder: RAYTOWN WATER COMPANY
Account Number: 1011365
Permit Holder: RAYTOWN WATER COMPANY
Permit Type and Number: PI 2566
Mail Agent: RAYTOWN WATER COMPANY
Mail Owner Name: RAYTOWN WATER COMPANY
Mail Owner's Permit Type and Number:
CRID: 3051692
Customer Reference ID: 2nd rate case notice 2015
Mail Class and Price Eligibility: First-Class Mail
Processing Category: Letters (may include postcards)
Single piece weight declared by mailer: 0.0250 lbs, (0.40 oz)
Total Mail Pieces: 6,153 pcs.
Total Weight: 153.8250 lbs.
Total Postage Amount: \$ 2,416.40
Part A Postage: \$ 2,416.3980
Total Postage Amount: \$ 2,416.40
Total Postage Due: \$ 2,416.40
Total Postage Amount - Prepaid by CAPS account: \$ 0.00

Handling Unit:

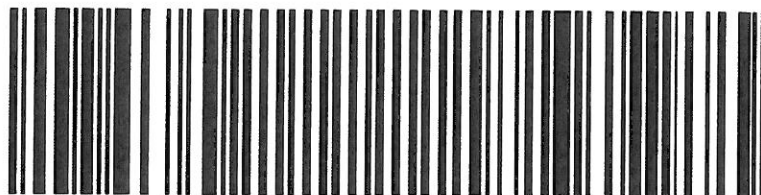
1' MM Trays	2' MM Trays	2' EMM Trays	Flat Trays	Sacks	Pallets	Other
5		10				

Important: Please bring your mailing by September 9, 2015.

Post Office Of Mailing	Hours
KCMO BMEU 1700 CLEVELAND AVE KANSAS CITY, MO 641219997	Mon, Tue, Wed, Thu, Fri 9:30 AM - 8:00 PM Sat 10:30 AM - 2:30 PM Sun Closed

Note:
*This mailing may be subject to additional verification at the time of acceptance.
*This mailing can be processed at the self service terminal.

SCAN AT ACCEPTANCE



9275 7900 0000 0000 2205 9074 48

1-15

RUN DATE: 08/26/2015 TIME: 15:24:54

** ZIP TOTALS **

03858	1
10987	1
19422	1
28232	4
33141	1
35960	2
43218	1
64011	1
64012	4
64013	1
64014	1
64015	1
64030	2
64034	2
64051	1
64052	1
64053	1
64055	7
64057	1
64060	1
64063	2
64064	5
64070	14
64075	1
64081	3
64082	1
64083	2
64086	2
64112	1
64114	3
64127	1
64129	7
64130	1
64133	1436
64134	1
64137	1
64138	8
64139	1
64154	1
64739	1
65102	1
65203	1
65775	1
65807	1
66006	1
66007	1
66012	1
66013	1
66061	1
66062	1
66063	1
66203	2
66213	2
66214	1
66215	2
66219	1
66220	1
66223	4
66762	1
74101	2

78240	1
78624	1
87401	1
90806	1
91367	1
95070	1
99210	1
TOTAL BILLS	1561

16-28

RUN DATE: 08/31/2015 TIME: 14:08:27

** ZIP TOTALS **

08875	1
19601	22
32533	1
34135	1
34714	1
43218	2
63026	1
63103	1
64015	2
64029	1
64030	3
64050	1
64052	1
64055	5
64056	1
64057	2
64063	2
64064	1
64075	1
64080	1
64081	3
64085	1
64086	3
64110	1
64111	22
64114	5
64116	2
64127	1
64129	4
64133	1413
64138	5
64141	1
64145	1
64153	2
65109	1
65336	1
65338	1
65807	2
66018	1
66061	1
66109	1
66226	1
66423	1
66547	1
71909	1
75754	1
78402	1
85939	1
90066	1
90212	1
98503	1
99210	2

TOTAL BILLS 1535

29.42

RUN DATE: 08/31/2015 TIME: 10:34:50

** ZIP TOTALS **

11207	1
28232	1
33761	1
37027	1
40232	2
43218	1
48304	1
58554	2
60022	1
60185	1
63021	1
63304	1
64014	5
64029	1
64030	2
64034	2
64050	2
64052	1
64055	5
64056	1
64061	1
64063	4
64064	14
64070	1
64078	1
64081	4
64082	1
64083	2
64093	1
64105	1
64106	1
64111	6
64114	4
64116	1
64118	1
64130	1
64133	1389
64134	4
64138	130
64141	1
64145	1
64151	1
64701	3
64734	1
64735	1
64776	1
66018	2
66061	2
66062	1
66063	4
66083	1
66204	1
66208	2
66209	2
66210	1
66212	1
66213	1
66223	1
66601	1
68112	1

72766	1
74804	1
78249	1
79936	1
80014	1
80104	1
80207	1
80403	1
92544	1
93110	2
94117	1
97035	1
97304	1
98188	1
98230	1
99210	9

TOTAL BILLS 1655

44-66

RUN DATE: 08/27/2015 TIME: 16:07:18

** ZIP TOTALS **

22180	1
35960	1
52003	1
62401	1
63011	1
63017	1
63134	1
63385	1
64014	2
64015	1
64024	1
64030	2
64050	3
64055	711
64063	2
64064	3
64076	1
64081	1
64086	3
64111	1
64114	1
64116	1
64118	2
64119	1
64133	605
64138	28
64141	1
64149	3
64151	1
64735	1
65779	1
66203	1
66205	1
66209	1
66212	10
66213	1
66762	2
67205	1
97479	1

TOTAL BILLS 1402