BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Karen Smith,)	
	Complainant,)	
٧.)	File No. WC-2014-0161
)	
Missouri American Water Company,)	
)	
	Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: May 21, 2014 Effective Date: May 21, 2014

Karen Smith filed a complaint against Missouri-American Water Company alleging the company caused certain damages. The company has filed its Answer. The Staff of the Commission has investigated the complaint and filed a Memorandum and Recommendation to which the company filed a Response.

This matter is now at issue and a prehearing conference and procedural schedule are appropriate to ensure a prompt resolution. At the prehearing conference, the parties or their representatives should be prepared to discuss the nature of any discovery each will conduct and the interval necessary for its completion; the number of witnesses each expects to call at hearing; the number and nature of any exhibits each expects to offer at hearing; the anticipated length of the hearing; and, the current status of settlement negotiations. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions.

THE COMMISSION ORDERS THAT:

- 1. A prehearing conference shall be held on June 6, 2014, at the Wainwright State Office Building, 111 North 7th Street, Suite 105, St. Louis, Missouri beginning at 10:00 a.m. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.
 - 2. This order shall become effective upon issuance.

BY THE COMMISSION

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Morris L. Woodruff Secretary

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 21st day of May, 2014.