

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rhonda Martin,)	
)	
Complainant,)	
)	
)	
v.)	<u>Case No. WC-2016-0079</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and on behalf of the parties to this case, respectfully states:

1. On January 11, 2016, the Commission convened a prehearing conference in this matter. Regulatory Law Judge Jordan asked Staff to file a status report the following day, January 12, 2016.

2. After the on-the-record prehearing conference, the parties discussed the issues contained in the *Complaint* filed September 30, 2015, and attempted to resolve the matter.

3. The Parties were unable come to a resolution of the complaint during the prehearing conference, but agreed to continue to gather information and pursue discussions to resolve the matter.

WHEREFORE, Staff respectfully requests that the Commission accept its Status Report and recommends the Commission order the parties to file another status report or a procedural schedule in the matter no later than February 5, 2016.

Respectfully submitted,

/s/ Mark Johnson

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Mail, postage prepaid, on this 12th day of January, 2016, to all counsel of record.

/s/ Mark Johnson