BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Rhonda Martin,)	
Complainant,)	
v.)) F	File No. WC-2016-0079
Missouri-American Water Company,)	
Respondent)	

ORDER FOR SMALL FORMAL COMPLAINT

Issue Date: October 13, 2015 Effective Date: October 13, 2015

The complaint alleges facts to which the Commission's small formal complaint procedure applies, ¹ so the Commission will proceed under the small formal complaint process.

THE COMMISSION ORDERS THAT:

- 1. The complaint shall proceed under the small formal complaint process.
- 2. This order shall be effective when issued.

BY THE COMMISSION



Morris L. Woodruff Secretary

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

¹ 4 CSR 240-2.070(15).

Dated at Jefferson City, Missouri, on this 13th October, 2015.