

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Cody's Cabins, LLC,	)	
Charles Chodrick, and Brenda Chodrick,	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2016-0132</u></b>
	)	
Branson Cedars Resort	)	
Utility Company, LLC,	)	
Respondents.	)	
	)	
CERTIFIED MAIL	)	

**ORDER GIVING NOTICE OF CONTESTED CASE, DIRECTING  
RESPONDENTS TO FILE ANSWER, AND DIRECTING STAFF  
INVESTIGATION**

Issue Date: December 1, 2015

Effective Date: December 1, 2015

On November 30, 2015, Cody's Cabins, LLC, Charles Chodrick and Brenda Chodrick, (jointly, "Cody's") filed a complaint with the Missouri Public Service Commission against Branson Cedars Resort Utility Company, LLC ("Branson Cedars"). A copy of the complaint accompanies this notice. This is a contested case<sup>1</sup> pursuant to Section 386.390, RSMo 2000. Since Cody's alleges an amount in dispute of less than \$3,000, this case will proceed under the small formal complaint process.<sup>2</sup>

The Commission will set a 30-day deadline for Branson Cedars to file an answer. In the alternative, Branson Cedars may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. Upon receipt of

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<sup>1</sup> A "[c]ontested case' means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing." Section 536.010.4, RSMo Supp. 2013.

<sup>2</sup> 4 CSR 240-2.070(15).

requests for mediation, the 30-day time period shall be tolled while the Commission ascertains whether Cody's is also willing to submit to voluntary mediation. If Cody's agrees to mediation, the time within which answers are due shall be suspended pending the resolution of mediation. Additional information regarding the mediation process is enclosed. If Cody's declines to mediate the dispute, Branson Cedars will be notified in writing that the tolling has ceased and will also be notified of the date by which answers must be filed. That period is usually the remainder of the original 30-day period.

As required by Section 536.067(2)(f), RSMo 2000, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission rule 4 CSR 240-2.090. The Commission will also set a deadline for its Staff to file a report on the complaint.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to the following:

Attn: Branson Cedars Resort Utility Company, LLC  
Patsy O'Kieffe, Registered Agent  
769 State Highway 86  
Ridgedale, Missouri 65739

2. Branson Cedars Resort Utility Company, LLC, shall file an answer to the complaint or request mediation no later than January 2, 2016. All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be filed using the Commission's Electronic Filing and Information System ("EFIS") or by mail to the Secretary of the Commission.

3. The Staff of the Missouri Public Service Commission shall file a report with the Commission no later than January 22, 2016.

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kim S. Burton, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 1<sup>st</sup> Day of December, 2015.