# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Jason Strohm,  Complainant,	) ) )	
V	)	File No. WC-2016-0201
Missouri-American Water Company,	)	
Respondent.	)	

### ORDER SETTING DEADLINE FOR FILING REPORT

Issue Date: June 7, 2016 Effective Date: June 7, 2016

On March 30, 2016, the Commission issued an order directing Staff to file a status report no later than May 5, 2016. Since Missouri-American Water Company (Company) has not resolved the matter, Staff recommends the Company submit a report detailing the status of its attempts to resolve the issues mentioned by complainant, and any observed results of chemical water treatment adjustments. The Commission will direct the Company to file a report on this complaint.

#### THE COMMISSION ORDERS THAT:

Missouri-American Water Company shall file a report no later than
 August 5, 2016.

## 2. This order shall be effective when issued.



## BY THE COMMISSION

Jorris L Woodry

Morris L. Woodruff Secretary

Kim S. Burton, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 7<sup>th</sup> day of June, 2016.

### STATE OF MISSOURI

### OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7<sup>th</sup> day of June 2016.

SION OF THE OF T

Morris L. Woodruff Secretary

# MISSOURI PUBLIC SERVICE COMMISSION June 7, 2016

#### File/Case No. WC-2016-0201

# Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

### Office of the Public Counsel

James Owen 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@ded.mo.gov

#### Jason Strohm

Jason Strohm 6690 NW Hickory Drive Parkville, MO 64152 jasonstrohm@me.com

# Missouri Public Service Commission

Jacob Westen 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Jacob.Westen@psc.mo.gov

# Missouri-American Water Company

Diana C Carter 312 E. Capitol Avenue P.O. Box 456 Jefferson City, MO 65102 DCarter@brydonlaw.com

# Missouri-American Water Company

Dean L Cooper 312 East Capitol P.O. Box 456 Jefferson City, MO 65102 dcooper@brydonlaw.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff
Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.