BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Michael Brower | |) |
|-------------------------------------|--------------|--------------------------------|
| | Complainant, |) |
| V. | |) <u>Case No. WC-2017-0207</u> |
| Branson Cedars Resc Company, LLC | rt Utility |))) |
| | Respondent. |) |

ORDER DIRECTING STAFF INVESTIGATION

Issue Date: March 7, 2017 Effective Date: March 7, 2017

On February 1, 2017, Michael Brower filed a complaint against Branson Cedars Resort Utility Company, LLC (Respondent). The Commission issued a notice informing Respondent that it had 30 days in which to file an answer or satisfy the complaint. No answer has been filed with the Commission.

The Commission will direct its Staff to conduct an investigation of the complaint and file a report of its investigation along with any recommendations as set out below.

THE COMMISSION ORDERS THAT:

- 1. The Staff of the Missouri Public Service Commission shall investigate this complaint and file a report regarding that investigation no later than April 7, 2017.
- 2. Any responses to the Staff's investigation report shall be filed no later than April 17, 2017.

3. This order shall be effective when issued.



BY THE COMMISSION

Morris I Woodryf

Morris L. Woodruff Secretary

Nancy Dippell, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 7th day of March, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7th day of March 2017.

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Morris L. Woodruff

Secretary

MISSOURI PUBLIC SERVICE COMMISSION March 7, 2017

File/Case No. WC-2017-0207

Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel

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Branson Cedars Resort Utility Company LLC

orris I Woodry

Legal Department 769 State Highway 86 Ridgedale, MO 65739

Michael Brower

Michael Brower 228 Jerry Garlington Rd. Monroe, LA 71203 mdbrow72@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.