

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Bertha Anderson,	)	
	)	
Complainant,	)	
	)	
vs.	)	File No. WC-2017-0251
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER EXTENDING TIME AND DIRECTING FILING**

Issue Date: June 20, 2017

Effective Date: June 20, 2017

Staff's *Motion for Extension*<sup>1</sup> ("motion") asks for more time to coordinate a proposed procedural schedule as discussed at the procedural conference.<sup>2</sup> Also at the procedural conference, those present discussed whether there was any remedy, including findings of facts relevant to the issues, available to Ms. Anderson before the Commission. That issue may determine whether a circuit court has authority over the subject matter of Ms. Anderson's complaint so clarification of that issue at this stage, rather than in circuit court or at the Court of Appeals, may be helpful. The *Supplement to Staff Report*<sup>3</sup> did not address that issue. Therefore, the Commission will grant the motion, and direct Staff to file a memorandum addressing whether administrative remedies, including findings of fact, are available to Ms. Anderson before the Commission.

**THE COMMISSION ORDERS THAT:**

1. Staff shall file the proposed procedural schedule no later than June 30, 2017.

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<sup>1</sup> Electronic Filing Information System ("EFIS") No. 20 (June 19, 2017).

<sup>2</sup> EFIS No. 19 *Transcript Volume 1 (Procedural Conference - 6-8-17)* (June 15, 2017).

<sup>3</sup> EFIS No. 18 (June 12, 2017).

2. Staff shall file the memorandum described in the body of this order no later than June 30, 2017.

3. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 20<sup>th</sup> day of June, 2017.

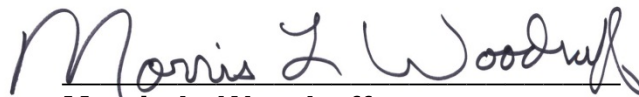
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20<sup>th</sup> day of June 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**June 20, 2017**

**File/Case No. WC-2017-0251**

**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.