

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Edward Lander,)	
)	
Complainant,)	
)	File No. WC-2018-0099
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: December 15, 2017

Effective Date: December 15, 2017

On October 18, 2017, Edward Lander filed a formal complaint against Missouri-American Water Company ("MAWC"). After notice was issued, MAWC filed its *Answer*, on November 20, 2017. The Staff of the Missouri Public Service Commission (Staff) was directed to investigate and respond, and on December 4, 2017, Staff filed a report noting it found no violations of law by MAWC. No responses to the *Staff Report* were received.

Having received the complaint, the answer, and the Staff's report, this matter is ready to be set for hearing. In order to discuss a procedural schedule and possible settlement of this matter, the Commission will set a prehearing conference. In addition, for the convenience of the parties, they may appear by telephone as set out below.

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference to be held on January 4, 2018 at 10:00 a.m. Failure to appear at the conference without being

excused may result in a default being issued in accordance with Commission Rule 4 CSR 240-2.090(5).

2. The prehearing conference will convene in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri 65102. The building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the conference or hearing shall contact the Commission, not later than the day before the conference. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711. Any party may participate in the prehearing conference by telephone by dialing (573) 526-5504 or (866) 630-9347 at the start time of the conference.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 15th day of December, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS my hand and seal of the Public Service Commission,
at Jefferson City, Missouri, this 15th day of December 2017.**




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 15, 2017

File/Case No. WC-2018-0099

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

Edward Lander

Edward Lander
185 Ladue Pines Dr.
Creve Coeur, MO 63141

**Missouri Public Service
Commission**

Casi Aslin
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
casi.aslin@psc.mo.gov

**Missouri-American Water
Company**

Diana C Carter
312 E. Capitol Avenue
P.O. Box 456
Jefferson City, MO 65102
DCarter@brydonlaw.com

**Missouri-American Water
Company**

Timothy W Luft
727 Craig Road
St. Louis, MO 63141
Timothy.Luft@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.