BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Dione C. Joyner,)
Complainant,)
,)
v.	Case No. WC-2006-0345
)
Missouri-American Water Company,)
)
Respondent.	

RESPONSE TO ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and for its <u>Response to Order Directing Staff to Investigate and File a Report</u> ("Response") states the following to the Missouri Public Service Commission ("Commission").

- 1. On July 24, 2006 (unless noted otherwise all dates herein refer to the year 2006), the Commission issued its **Order Directing Staff to Investigate and File a Report** ("Order") in the instant case, wherein it directed the Staff to investigate the subject complaint and to file a report regarding its investigation no later than August 13.
- 2. Included as Appendix A attached hereto is the *Staff Report of Investigation*, which is being submitted in compliance with the above-referenced Order.

WHEREFORE, the Staff respectfully submits this Response for the Commission's information and consideration in this case.

Respectfully Submitted,

/s/ Jennifer Heintz

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CERTIFICATE OF SERVICE

I hereby certify that copies of this Response have been mailed with first class postage, hand-delivered, transmitted by facsimile or transmitted via e-mail to all counsel of record this 11th day of August 2006.

/s/ Jennifer Heintz