



Kenneth C. Jones
Corporate Counsel
Central Region

June 21, 2006

VIA OVERNIGHT DELIVERY

Colleen M. Dale
Secretary of the Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, Missouri 65102

FILED³

JUN 22 2006

Missouri Public
Service Commission

RE: Walsh v. Missouri-American Water Company,
Case No. WC-2006-00439

Dear Ms. Dale:

Enclosed please find for filing an original and nine copies of Respondent Missouri-American Water Company's Notice of Satisfaction in the above-referenced matter. Please return a file-stamped copy of the Notice of Satisfaction in the enclosed self-addressed stamped envelope.

Thank you.

Sincerely,


Kenneth C. Jones

Encls.

American Water

727 Craig Road
St. Louis, MO 63141-6875
USA

T +1 314 996 2278
F +1 314 997 2451
E kenneth.jones@amwater.com
I www.amwater.com



**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

FILED³

JUN 22 2006

Missouri Public
Service Commission

Sharon A. Walsh,)	
)	
Complainant,)	
)	Case No. WC-2006-0439
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent.)	

NOTICE OF SATISFACTION

COMES NOW Respondent Missouri-American Water Company (hereinafter "MAWC") and for its Notice of Satisfaction regarding the Complaint of Sharon A. Walsh (hereinafter "Complainant") states as follows:

1. MAWC is a public utility under the jurisdiction of the Public Service Commission of the State of Missouri.

2. Complainant is a residential customer of MAWC who resides at 7064 Circleview Drive, St. Louis, Missouri 63123.

3. Complainant received a quarterly water bill dated June 25, 2004 in the amount of \$10,249.90. Her water bills for the prior four quarters were \$39.10 (March 2004), \$71.18 (December 2003), \$122.82 (September 2003) and \$104.31 (June 2003).

4. After receiving the high bill, Complainant called MAWC. MAWC records show that Complainant informed MAWC personnel several times that she had "bad plumbing" and "bad plumbing leaks in several places." Because Complainant acknowledged leaks at her premises, a leak adjustment was calculated on her behalf. An adjustment of \$7,953.15 reduced her bill to \$2,296.75.

5. Complainant's meter was removed on July 16, 2004 and tested at MAWC's shop. The results of the test were within the limits approved by the Missouri Public Service Commission.

6. Complainant was not satisfied with the amount of the adjustment, and continued to request a complete credit for charges on all usage above her previous "average" use.

7. Since the date of the disputed bill until the present time, Complainant has continued to pay for the current water usage measured at her premises, and she has continued to receive uninterrupted water service.

8. In light of the July 16, 2004 test that showed Complainant's meter was functioning properly, it is difficult to conclude that the spike in Complainant's June 25, 2004 bill was caused by anything other than leaks or some other excessive usage.

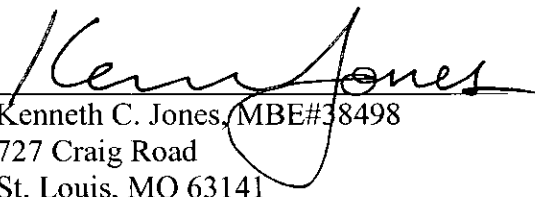
9. In the interest of putting this matter to a close, however, MAWC agrees to credit Complainant's account for the excess usage measured in June 2004. As a result, Complainant's water bills from this time forward will show current usage only, and will not seek payment for the usage measured in June 2004.

WHEREFORE, Respondent Missouri American Water Company files this Notice of Satisfaction.

Respectfully submitted,

MISSOURI-AMERICAN WATER COMPANY

By:


Kenneth C. Jones, MBE#38498
727 Craig Road
St. Louis, MO 63141
kenneth.jones@amwater.com
(314) 996-2278 (telephone)
(314) 997-2451 (telefax)

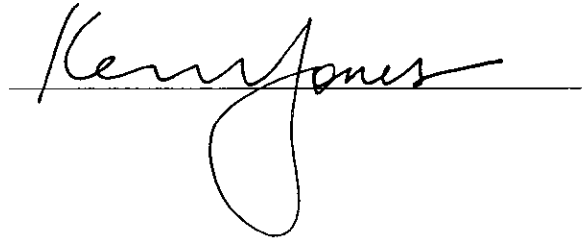
CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was mailed postage prepaid the 21st day of June, 2006, to:

Kevin A. Thompson
General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Lewis R. Mills, Jr.
Public Counsel
Missouri Office of Public Counsel
P.O. Box 2230
Jefferson City, MO 65102-2230

Sharon A. Walsh
7064 Circleview Drive
St. Louis, MO 63123

A handwritten signature in cursive script, appearing to read "Kerry Jones", is written over a horizontal line.