May 24, 2006

Public Service Commission State of Missouri Mr. Morris L. Woodruff, Deputy Chief Regulatory Law Judge

RE: Case No. WC-2006-0082 (Big Island Water & Sewer Systems)

Dear Sirs:

We moved into our new home at 2810 Big Island Drive, Roach, Missouri 65787, on August 1, 2000. And while we fully realize that Folsom Ridge has made some mistakes. To the best of our knowledge those have been corrected and approved by DNR. For ourselves we have not had any problem with the way Folsom Ridge has provided water and sewer service to us and believe they have kept the cost of such services at a reasonable rate.

We believe it is a shame that so few with so little actual connections to the water and sewer systems can create so much turmoil, and may potentially cost those of us who are actually connected and satisfield with the system as is a great deal of additional costs. Further, it is our opinion, that no matter what is the final decision of the PSC, it will not stop the complaints, it will only add the PSC to the equation.

I am sure the DNR can provide if requested information on many of the complaints which you can judge for yourselves the validity of same. We further believe if there were a monatery cost for filing frivolous complaints this situation would never have gotten to this point.

In conclusion, we respectfully request that the PSC allow the current systems to continue as is, and not allow the complaintants to use the PSC to penalize those of us who are satisfield with the current setup. However, we do believe a valid solution to the complainants complaints would be to refund them any monies paid for services not received, i.e., to those not connected, and to allow those who are connected and so dissatisfield to be disconnected, and let the rest of us continue to receive our water and sewer services as currently provided by Folsom Ridge.

Respectfully submitted,

Marilyn J. Bracken 2810 Big Island Drive

Roach, Missouri 65787

Ph. #573-346-6376

Respectfully submitted,

Donald D. Bracken 2810 Big Island Drive 2Roach, Missouri 65787

Ph. #573-346-6376

JUN 2 7 2005

Missouri Public Service Commission

Date 6-2-06 Case No. WC-2006-0082
Reporter Sarah PoKorski