

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Indian Hills Utility Operating )  
Company, Inc.'s Request for an Increase )


**WR-2017-0259**

**NOTICE OF COMMUNICATION**

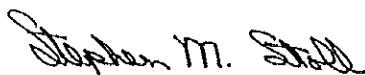
Issue Date: May 10, 2017

This notice is being filed on behalf of the Commissioners at the Missouri Public Service Commission (Commission) who received the attached email correspondence regarding the above referenced case.

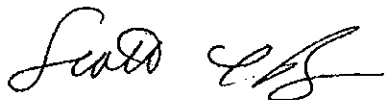
The Commission has promulgated rules denoted as the "Standards of Conduct" at 4 CSR 240-4.010 and 4.020. Section 4 CSR 240-4.20 specifically deals with Ex Parte and Extra-Record Communication Rules. This notice is filed in conformance with the rule.



Daniel Y. Hall  
Chairman



Stephen M. Stoll  
Commissioner



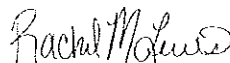
Scott T. Rupp  
Commissioner



William P. Kenney  
Commissioner



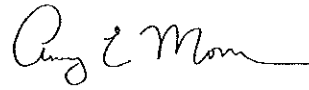
Maida J. Coleman  
Commissioner



Rachel M. Lewis  
Advisor to Commissioner Kenney



Charlene R.M. Ketchum  
Advisor to Commissioner Coleman



Amy E. Moore  
Advisor to Chairman Hall



Alex Antal  
Advisor to Commissioner Rupp

Dated at Jefferson City, Missouri  
On this 10<sup>th</sup> day of May, 2017

## Ziegler, Erica

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**From:** Hall, Daniel  
**Sent:** Tuesday, May 09, 2017 8:21 PM  
**To:** Ziegler, Erica; Moore, Amy  
**Subject:** Fwd: Please Decline Indian Hills Utility Operating Company - Price Increase - WR-2017-0259

Sent from my iPhone

Begin forwarded message:

**From:** matt spencer <[REDACTED]>  
**Date:** May 9, 2017 at 7:53:09 PM CDT  
**To:** "daniel.hall@psc.mo.gov" <daniel.hall@psc.mo.gov>, "steve.stoll@psc.mo.gov" <steve.stoll@psc.mo.gov>, "bill.kenney@psc.mo.gov" <bill.kenney@psc.mo.gov>, "scott.rupp@psc.mo.gov" <scott.rupp@psc.mo.gov>, "maida.coleman@psc.mo.gov" <maida.coleman@psc.mo.gov>, "dan.brown@senate.mo.gov" <dan.brown@senate.mo.gov>, Jessica Spencer <[REDACTED]>, Matt Spencer <[REDACTED]>, matt spencer <[REDACTED]>  
**Subject:** Please Decline Indian Hills Utility Operating Company - Price Increase - WR-2017-0259

Hello,

My name is Matt Spencer. I own the house at 590 Lakeside Drive - Cuba, MO 65453.

My water bill has been about \$11 per cycle for several years. I have been pleased with my water bill.

I received notification that there has been a proposal submitted by Indian Hills Utility Operating Company that will increase the monthly rate to \$84.21 per month. Is that accurate?!? ... Wow!

This will go from my least expensive utility to my most expensive utility in one cycle!?!

It seems like it should not be legal for a water company to drastically increase the cost since property owners do not have any alternative to the water company that has a monopoly.

Is there some type of consumer protection that prevents such an abrupt and inflated utility price increase?

What can i do to have a say in this matter?

I am OK with a price increase from \$11 per month to a slightly higher monthly rate. I am NOT approving a price increase of 779%.

Please decline the application proposed by Indian Hills Utility Operating Company.

Thank you,

Matt Spencer

[REDACTED]

[REDACTED]