

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Louis DeFeo,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2021-0075</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER EXTENDING DEADLINE**

Issue Date: November 3, 2020

Effective Date: November 3, 2020

On September 18, 2020,<sup>1</sup> Louis DeFeo (Complainant) filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (Company). On September 18, the Commission issued its Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report. This order directed the Commission Staff (Staff) to conduct an investigation and file a report no later than November 2, On November 2, The Staff filed a Motion for Extension of Time, stating it was working to independently verify information Complainant had provided and needed more time to complete its investigation. The Staff requested the deadline for its recommendation be extended to December 2. The Commission will grant the request.

**THE COMMISSION ORDERS THAT:**

1. The Staff’s Motion for Extension of Time is granted.
2. The Staff shall file its recommendation no later than December 2, 2020.
3. This order shall be effective when issued.

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<sup>1</sup> All date references will be to 2020 unless otherwise indicate.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of November, 2020.