

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jack and Stacey Woolever,)	
)	
Complainants,)	
v.)	
)	<u>File No. WC-2021-0080</u>
Missouri-American Water Company,)	
)	
Respondent)	

ORDER EXTENDING AND SUSPENDING DEADLINES

Issue Date: January 26, 2021

Effective Date: January 26, 2021

The Commission previously ordered its Staff to file a report and recommendation by January 19, 2021. On January 15, 2021, Staff filed a Motion for Extension of Time. Staff explained it needed an additional three weeks to review data request responses from Respondent because Respondent had been delayed in providing those responses and Staff had only received them on January 14, 2021. Staff asked the Commission to extend the report and recommendations deadline to February 9, 2021.

The Commission will grant Staff's Motion for Extension of Time. Additionally, because of the aforementioned delays and the COVID virus pandemic, the Commission finds good cause to suspend the Rule 20 CSR 4240-2.070(15)(C) requirement that a recommended report and order be issued within 100 days of the filing of a small complaint case.

THE COMMISSION ORDERS THAT:

1. Staff's Motion for Extension of Time is granted. Staff shall file its report and recommendation no later than February 9, 2021.

2. The Rule 20 CSR 4240-2.070(15)(C) requirement that a recommended report and order be issued within 100 days of the filing of a small complaint case is suspended.

3. This Order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 26th day of January, 2021.