## STATE OF MISSOURI PUBLIC SERVICE COMMISSION

	At a session of the Public Service Commission held by telephone and internet audio conference on the 14 <sup>th</sup> day of April, 2021.
Jack and Stacey Woolever,	)
Complainants, v.	)
v. Missouri-American Water Company,	) File No. WC-2021-0080
Respondent	) )

## ORDER OF DISMISSAL WITHOUT PREJUDICE

Issue Date: April 14, 2021 Effective Date: May 14, 2021

On September 21, 2020, Complainants Jack and Stacey Woolever ("Complainants") filed a complaint against Missouri-American Water Company. On February 10, 2021,<sup>1</sup> the Commission issued its Order Setting Prehearing Conference on March 2, at 10:00 a.m.

On March 2, the Commission convened the prehearing conference, went on the record, and took the appearances of the parties. Complainants failed to appear. Thereafter on March 3, the Commission issued its Show Cause Order requiring that no later than March 15, Complainants should show good cause for their failure to appear at the prehearing conference scheduled and held on March 2; and show good cause why their complaint should not be dismissed pursuant to Commission Rule 20 CSR 4240-2.090(5), which states:

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<sup>&</sup>lt;sup>1</sup> Unless otherwise indicated, all further date citations will be to 2021.

Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.

Complainants have filed no response, and it is the decision of the Commission that Complainants have failed to show cause. The Commission will dismiss the Complaint without prejudice.

## THE COMMISSION ORDERS THAT:

- 1. The Complaint of Jack and Stacey Woolever is dismissed without prejudice.
- 2. This order shall be effective on May 14, 2021.



BY THE COMMISSION

Morris L. Woodruff Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and Holsman CC., concur.

Graham, Regulatory Law Judge