

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Willie J. Harris Jr.,)	
)	
Complainant)	
)	<u>File No. WC-2021-0129</u>
v.)	
)	
Missouri-American Water Company,)	
)	
Respondent)	

**ORDER SETTING PREHEARING CONFERENCE
AND DIRECTING CLARIFICATION REGARDING SERVICE**

Issue Date: February 5, 2021

Effective Date: February 5, 2021

On November 2, 2020, Willie J. Harris Jr. filed a complaint with the Commission against Missouri-American Water Company (MAWC). MAWC filed its answer on December 11, 2020, and the Staff of the Commission filed its recommendation on February 4, 2021.

The certificate of service accompanying Staff's recommendation indicates service on all parties by email. Commission rule requires unrepresented parties be served in person or by mail.¹ The Commission will direct Staff to amend its certificate or take other action to certify proper service on Mr. Harris, who is not represented by an attorney in this case at this time.

The Commission will set a prehearing conference to discuss a hearing date, other procedural issues, and the possibility of settlement before hearing. The conference will be conducted by telephone, also accessible by Webex.

¹ 20 CSR 4240-2.080(16).

THE COMMISSION ORDERS THAT:

1. The parties shall appear at a prehearing conference at **1:15 p.m. on March 10, 2021**. Failure to appear at the conference without being excused may result in dismissal of the complaint and/or dismissal of a party, as permitted by Commission Rule 20 CSR 4240-2.090(5).

2. The prehearing conference will be conducted by telephone conference call, also accessible by Webex. Those who wish to participate in the prehearing conference by telephone may dial, toll-free, 1 (855) 718-6621 and enter access code **177 248 6177**, followed by #, at the time of the conference. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.

3. In addition, the Webex link will be distributed by email to all parties.

4. Staff shall verify proper service of Staff's recommendation, filed on February 4, 2021, and shall file an amended certificate or other filing to clarify the record.

5. As provided in the Commission's November 4, 2020 order in this case, service on Mr. Harris in this matter shall comply with the provisions of Commission Rule 20 CSR 4240-2.080(16), unless those provisions are waived on the record or modified by Commission order.

6. The Commission's data center shall mail a copy of this order to Mr. Harris by U.S. mail addressed to Mr. Harris's address of record.

7. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 5th day of February, 2021.