

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jocelyn Lewis,

Complainant,

v.

Raytown Water Company,

Respondent.

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File No. WC-2023-0166

ORDER DIRECTING ANSWER TO COMPLAINT

Issue Date: December 28, 2022

Effective Date: December 28, 2022

On November 21, 2022, Jocelyn Lewis filed a complaint with the Missouri Public Service Commission against Raytown Water Company. On November 21, the Commission issued its *Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report* (Notice and Order). The Commission's Notice and Order directed Raytown Water to file a response to the complaint no later than December 21. That date has come and gone and Raytown Water has not filed its response.

The Commission will order Raytown Water to file a response to the complaint no later than January 4, 2023. If it fails to respond to the complaint, the Commission may find Raytown Water to be in default pursuant to Commission Rule 20 CSR 4240-22.070(10).

The Commission also directed the Staff of the Commission (Staff) to investigate and file a report no later than January 4. Raytown Water's late filing will affect Staff's ability to file a timely report, so the Commission will extend the deadline for Staff's report as well.

THE COMMISSION ORDERS THAT:

1. Raytown Water Company shall file a response to the complaint no later than January 4, 2023.
2. The Staff of the Public Service Commission shall investigate and file a report detailing its findings and recommendations no later than January 18, 2023.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Ross Keeling, Regulatory
Law Judge, by delegation of authority
under Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 28th day of December, 2022.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of December, 2022.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 28, 2022

File/Case No. WC-2023-0166

**Missouri Public Service
Commission**

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Jocelyn Lewis

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Commission**

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Raytown Water Company, The

Legal Department
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.