

*Established 1925*

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## Raytown Water Company

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March 21, 2005

Missouri Public Service Commission  
Attn: Data Center  
P.O. Box 360  
Jefferson City, MO 65102

**FILED<sup>4</sup>**

MAR 21 2005

Missouri Public  
Service Commission

Re: Case NO. WC-2005-0208

Gentlemen,

Attached is a resolution letter for the above referenced case.

This was sent to Mr. Steve Knabe on March 11, 2005 and a copy e-mailed to Dana Joyce the same day.

Should we need to do anything further, please contact me at (816) 356-0333.

Sincerely,  
RAYTOWN WATER CO.

*Brenda Lee Flack*

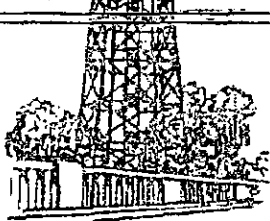
Brenda Lee Flack

BLF  
ATTACHMENT

File Copy.

Established 1925

## Raytown Water Company



March 11, 2005

Mr. Steve Knabe  
6124 Blue Ridge Blvd.  
Raytown, MO 64133

Re: Acct. #47-0791-04  
6638B Maywood  
Raytown, MO 64133

Dear Mr. Knabe,

After consideration of the expense of an attorney to file a notice of arbitration and the time of preparation and mediation, Mr. Clevenger has determined to accept your offer of \$50.00 in the interest of resolution.

We would like to reiterate this is not an admittance of negligence and the Raytown Water Company feels all procedures were properly followed in accordance to the guidelines set by our rules and regulations.

In an effort to be sure this situation does not arise again, any time we receive a directive to turn the water off at one of your properties, the meter will be locked or pulled when a meter cannot be locked off.

Please promptly remit your payment of \$50.00 to the Raytown Water Company and we will show your past due amount of \$220.72 at the above referenced location to be paid in full.

Should you have any further questions, please call me at (816) 356-0333.

Sincerely,  
RAYTOWN WATER CO.

Brenda Lee Flack

Brenda Lee Flack

BLF

# Fax Cover Sheet

Raytown Water Company

9820 E. 63<sup>rd</sup> St.

Raytown, MO 64133

Phone number: 816-356-0333

Fax number: 816-356-0331

Send to: <i>MPSC</i>	From: <i>Brenda</i>
Attention: <i>Data Center</i>	Date: <i>3-21-05</i>
Fax Number: <i>573-522-6176</i>	Phone Number:

- ☒ Urgent
- ☐ Reply ASAP
- ☐ Please comment
- ☒ Please Review
- ☐ For your Information

Total pages, including cover:

Comments:

*Case #WC-2005-0208*