

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Natasha Jones, Complainant)	
)	
v.)	<u>Case No. WC-2018-0110</u>
)	
Missouri-American Water)	
Company, Respondent)	

STAFF REPORT AND REQUEST FOR EXTENSION

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Report and Request for Extension* in this matter hereby states:

1. On October 26, 2017 Natasha Jones (“Complainant”) filed this complaint against Missouri American Water Company (“MAWC”) alleging that she had been billed improperly. The Commission ordered Staff to file a report no later than December 11, 2017.

2. Staff sent several data requests (“DR”) to MAWC as part of its investigation of this complaint to better determine the matter at hand. The responses to these DRs are due no later than December 11, 2017. To that end Staff asks the Commission to order extending the report date and directing Staff to either file another report or a recommendation 30 days from now on January 10, 2018.

WHEREFORE, Staff prays that the Commission will accept this *Report and Request for Extension* and grant Staff and extension; order Staff to file either a report or a recommendation by January 10, 2018; and grant such other and further relief as the Commission considers just in the circumstances.

/s/ Whitney Payne

Whitney Payne

Legal Counsel

Missouri Bar No. 64078

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Missouri Public Service Commission

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 8th day of December, 2017, to all counsel of record.

/s/ Whitney Payne