

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2020-0407</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

REQUEST FOR EXTENSION

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, and for its *Request for Extension* respectfully states:

1. On June 22, 2020, Claude Scott (“Complainant”) filed a small formal complaint against Missouri-American Water Company (“Respondent” or “Company”).
2. The Commission ordered Staff to investigate and file a report detailing its findings and recommendations no later than August 6, 2020.
3. Staff has submitted a series of Data Requests (DRs) to Respondent over the course of its investigation. Staff is awaiting a response from Respondent regarding the testing of Complainant’s meter, as well as a supplemental response regarding recorded phone calls between Complainant and Respondent.
4. Respondent has until August 17, 2020 to respond to Staff’s meter testing DR, and Respondent informed Staff on July 29, 2020 that the Company would confirm with Staff if any further phone calls were discovered.
5. Due to the impact these responses may have on Staff’s report, Staff is requesting a two week extension. The new filing date would be August 20, 2020.

6. Commission Rule 20 CSR 4240-2.070(15)(D) states, “The regulatory law judge may allow staff additional time to complete its investigation for good cause shown.”

7. Due to the impact both responses may have on Staff’s report, the requisite good cause exists for an extension.

WHEREFORE, Staff respectfully requests that the Commission grant its *Request for Extension*, and any other relief the Commission deems just and proper under the circumstances.

Respectfully Submitted,

/s/ Travis J. Pringle

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to the Complainant and/or all counsels of record this 6th day of August, 2020.

/s/ Travis J. Pringle