

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Jack and Stacey Woolever,)	
)	
Complainants,)	
v.)	
)	<u>File No. WC-2021-0080</u>
Missouri-American Water Company,)	
)	
Respondent)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: February 10, 2021

Effective Date: February 10, 2021

On September 21, 2020, Jack and Stacey Woolever filed a complaint with the Missouri Public Service Commission (Commission) against Missouri-American Water Company (MAWC). MAWC filed its Answer to Complaint and Motion to Dismiss on December 30, 2020, and the Office of the Public Counsel filed a Response in Opposition to Motion to Dismiss on January 5, 2021. The Commission’s Staff filed its Staff Report on February 9, 2021. The Commission will set a procedural conference. The parties may appear by Webex or by telephone.

THE COMMISSION ORDERS THAT:

1. A procedural conference is scheduled for March 2, 2021, at 10:00 a.m.
2. All Parties shall appear. Because of the continuing COVID19 pandemic, appearances will be by Webex or telephone only. Any party may appear either in by Webex or by telephone. Parties wishing to participate by Webex shall provide an email address to Jackie.Keely@psc.mo.gov no later than February 26, 2021. Any appearance by telephone shall be made by dialing 1-650-479-3207, meeting number: 177 813 1684 at the designated prehearing time. If you need additional accommodations to participate

in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 10th day of February, 2021.