

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Ralph Rudolph,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2022-0162</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

ORDER GRANTING REQUEST FOR EXTENSION OF TIME

Issue Date: February 22, 2022

Effective Date: February 22, 2022

On December 16, 2021, Ralph Rudolph filed a formal complaint with the Commission against Missouri-American Water Company (MAWC).

On December 17, 2021, the Commission directed the Staff of the Commission (Staff) to investigate the complaint and file a report or a request for an extension of time within which to file the report no later than February 15, 2022.

On February 15, 2022, at the request of Staff and with the consent of all parties, the Commission extended the deadline for Staff to investigate the complaint and file a report to no later than February 22, 2022.

On February 18, 2022, Staff requested that it be given until March 1, 2022, to file its report, citing the need for more time to analyze water meter testing data. Staff states that MAWC and the Office of Public Counsel consent to the extension and that Mr. Rudolph did not respond when asked about the extension.

Given that water meter accuracy is a central issue of Mr. Rudolph's complaint, the Commission finds good cause to grant a second extension of the deadline for Staff to file its report and recommendation.

THE COMMISSION ORDERS THAT:

1. Staff's request for an extension of the deadline to file its report and recommendation is granted. Staff shall file its report and recommendation no later than March 1, 2022.
2. This Order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 22nd day of February, 2022.


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 22nd day of February, 2022.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

February 22, 2022

File/Case No. WC-2022-0162

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

**Missouri Public Service
Commission**

Paul Graham
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
Paul.Graham@psc.mo.gov

**Missouri-American Water
Company**

Dean L Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

**Missouri-American Water
Company**

Jesse W Craig
312 East Capitol Avenue P.O. Box
456
Jefferson City, MO 65102
jcraig@brydonlaw.com

Ralph Rudolph

Ralph Rudolph
13032 Spanish Pond Rd.
St. Louis, MO 63138
ralphfish99@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.