

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Charles Harter,)	
)	
Complainant.)	
)	
v.)	<u>Case No. WC-2023-0106</u>
)	
Missouri-American Water Company,))	
)	
Respondent)	

REPORT OF THE STAFF

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through undersigned counsel, and submits its *Report of the Staff*.

1. On September 16, 2022, Charles Harter (“Complainant”) filed a formal complaint against Missouri-American Water Company (“MAWC”).
2. On September 19, 2022, the Commission ordered Staff to investigate this complaint and file a report no later than October 31, 2022.
3. Having concluded its investigation, Staff offers its *Report of the Staff*, which details Staff’s investigation and analysis, and is attached hereto as Appendix A (*Report of the Staff*). In summary, Staff concludes that MAWC has not violated any applicable statutes, Commission rule or regulation, or Commission-approved MAWC Tariffs related to this complaint.
4. Staff’s findings and analysis in the attached *Report of the Staff* more fully explain the circumstances that led Staff to make this conclusion.

WHEREFORE, Staff hereby tenders its *Report of the Staff* for the Commission’s information and consideration.

Respectfully submitted,

/s/ Don Cosp

Don Cosp

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 31st day of October, 2022, to all counsel of record.

/s/ Don Cosp