

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

AG/CP Crestwood Retail Owner, LLC,)	
)	
Complainant,)	
v.)	<u>File No. WC-2011-0162</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

JOINT PROPOSED PROCEDURAL SCHEDULE

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through the respective attorneys, and for this *Joint Proposed Procedural Schedule*, states to the Missouri Public Service Commission (“Commission”) as follows:

1. On December 7, 2010, a formal complaint was filed with the Commission by AG/CP Crestwood Retail Owner, LLC (hereafter referred to as “Company”) concerning a high water bill received from Missouri-American Water Company. (“MAWC”).
2. On December 13, 2010, the Company filed a Request for Mediation, requesting that the above-mentioned file number be “assigned to voluntary, non-binding mediation.”
3. On December 14, 2010, the Commission issued an *Order Directing Filings*, ordering that the Staff shall conduct an investigation as to the cause of the complaint and shall file a report of its findings no later than January 19, 2011, and that Staff’s Report may include a response to the *Request for Mediation*.
4. On January 10, 2011, MAWC filed an *Answer and Motion to Dismiss* with the Commission.
5. On January 18, 2011, Staff filed its Report and Response to Request for Mediation.

6. On April 28, 2011, a *Status Report on Mediation* was filed in this matter indicating that the mediation process has concluded.

7. On May 16, 2011, an *Order to File Proposed Schedule* was entered in this matter, giving the parties until no later than May 31, 2011 to file any proposed procedural schedule, jointly or separately.

8. In response to that *Order*, Staff proposes the following procedural schedule:

Discovery	Responses due no later than July 30, 2011
Pre-hearing conference	August 15, 2011
Hearing	September 1 – 2, 2011 (one day should be enough but out of caution the Parties place two on the schedule.)

9. Staff asserts that the above schedule has been provided to attorneys for both the Company and MAWC, and neither party objects to Staff filing this on behalf of those entities.

WHEREFORE, Staff respectfully submits this *Joint Proposed Procedural Schedule* to the Commission for its information and consideration.

Respectfully submitted,

/s/ Rachel M. Lewis
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to the Mediator of record on this 31st day of May, 2011.

/s/ Rachel M. Lewis