

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Robert J. Clancy III,)	
Complainant,)	
v.)	<u>File No. WC-2012-0283</u>
)	
Missouri American Water Company,)	
)	
Respondent)	

**NOTICE OF COMPLAINT,
INFORMATION FOR COMPLAINANT
AND ORDER DIRECTING FILING**

Issue Date: February 24, 2012

Effective Date: February 24, 2012

On February 23, 2012 the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Missouri American Water Company.

Under Commission rule 4 CSR 240-2.070(7), Laclede shall have 30 days from the date of this notice to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at his address: 2954 Flamelight Ct., St. Louis, Mo 63129.

Information for Complainant

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2778. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

THE COMMISSION ORDERS THAT:

1. Missouri American Water Company shall file a response to this complaint no later than March 26, 2012.
2. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of February, 2012.