

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Janice Shands,)	
)	
Complainant,)	
v.)	<u>File No. WC-2015-0030</u>
)	
Missouri-American Water Company,)	
)	
Respondent)	

NOTICE OF DISMISSAL AND CLOSING FILE

Issue Date: December 23, 2014

Janice Shands filed a complaint against Missouri-American Water Company. The company filed its Answer. The Staff of the Commission investigated the complaint and filed a Recommendation. And, a prehearing conference was held on December 12, 2014. On December 16, 2014, Complainant filed a dismissal.

If no testimony has been taken, Commission rule 4 CSR 240-2.116(1) allows a complainant to dismiss a complaint without an order from the Commission. There has been no testimony taken or offered and Complainant filed a dismissal of the complaint. This file is therefore closed.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 23rd day of December, 2014.