BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Ralph Rudolph,	
Complainant,)
V.) File No. WC-2022-0162
Missouri-American Water Company,)
Respondent)

ORDER DIRECTING FILING OF A PROPOSED PROCEDURAL CONFERENCE DATE OR PROCEDURAL SCHEDULE

Issue Date: March 7, 2022 Effective Date: March 7, 2022

On December 16, 2021, Ralph Rudolph filed a formal complaint with the Commission against Missouri-American Water Company (MAWC). On January 18, 2022, MAWC filed its *Answer to Complaint*. On March 1, 2022, the Staff of the Commission (Staff) filed its investigative *Staff Report and Recommendations*.

The Commission will direct the parties to collaborate and propose a date, time, and location for a procedural conference or, if the parties agree that a procedural conference is not necessary, a joint proposed procedural schedule shall be filed instead.

THE COMMISSION ORDERS THAT:

1. Staff shall coordinate with the parties and file, no later than March 18, 2022, a proposed date and time for a procedural conference. Should the parties agree that a procedural conference is unnecessary, Staff shall file, no later than March 18, 2022, a joint proposed procedural schedule in lieu of a procedural conference. Regardless of whether the filing proposes a procedural conference or a procedural schedule, it shall state the parties' preference as to whether the procedural conference or, if proposing a

procedural schedule, the evidentiary hearing, shall be held in person (and, if so, the proposed location in St. Louis County), via WebEx video/teleconference, or a hybrid of in-person/WebEx.

2. This Order shall be effective when issued.



BY THE COMMISSION

Morris L. Woodruff Secretary

Kenneth J. Seyer, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 7th day of March, 2022.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7th day of March, 2022.

Secretary

MISSOURI PUBLIC SERVICE COMMISSION March 7, 2022

File/Case No. WC-2022-0162

Missouri Public Service Commission

Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov

Office of the Public Counsel

Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

Missouri Public Service Commission

Paul Graham 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Paul.Graham@psc.mo.gov

Missouri-American Water Company

Dean L Cooper 312 East Capitol P.O. Box 456 Jefferson City, MO 65102 dcooper@brydonlaw.com

Missouri-American Water Company

Jesse W Craig 312 East Capitol Avenue P.O. Box 456 Jefferson City, MO 65102 jcraig@brydonlaw.com

Ralph Rudolph

Ralph Rudolph 13032 Spanish Pond Rd. St. Louis, MO 63138 ralphfish99@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.