

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water )  
Company's Request for Authority to Implement ) **File No. WR-2017-0285, et al.**  
General Rate Increase for Water and Sewer )  
Service Provided in Missouri Service Areas. )

**ORDER SETTING LOCAL PUBLIC HEARINGS**

Issue Date: November 6, 2017

Effective Date: November 6, 2017

On September 6, 2017, the Commission issued its *Order Scheduling Evidentiary Hearing and Setting Procedural Schedule*, but did not identify the dates for local public hearings. The Commission will set the local public hearings based on the suggestions of the parties that participated in the October 3, 2017 procedural conference.

**THE COMMISSION ORDERS THAT:**

1. The Commission's Public Policy and Outreach Department shall make an informal presentation and conduct a question-and-answer session for the public at the beginning of each local public hearing.

2. Missouri-American Water Company, the Staff of the Commission, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer sessions. Any other party may also choose to have a representative present.

3. No later than ten days before the local public hearings, Missouri-American Water Company shall provide notice of the hearings to each of its customers.

4. The Commission's Public Policy and Outreach Department shall make notice of this order available to the members of the media and the General Assembly representing customers in Missouri-American Water Company's service area.

5. Local Public Hearings shall be held as follows:

Location	Q&A / Hearing Times
<b>Monday, January 22, 2018</b>	
<p style="text-align: center;"><b><u>Mexico</u></b></p> <p><b>City of Mexico – City Hall 3<sup>rd</sup> Floor Council Chambers 300 North Coal Street Mexico, MO 65265</b></p>	<p>Q&amp;A: 12:00 Noon Hearing: 12:30 p.m.</p>
<p style="text-align: center;"><b><u>Riverside</u></b></p> <p><b>Riverside City Hall Board of Aldermen Chambers 2950 NW Vivion Road Riverside, MO 64150</b></p>	<p>Q&amp;A: 5:30 p.m. Hearing: 6:00 p.m.</p>
<b>Wednesday, January 24, 2018</b>	
<p style="text-align: center;"><b><u>Warsaw</u></b></p> <p><b>Knights of Columbus Hall 31687 Highway 83 Warsaw, MO 65355</b></p>	<p>Q&amp;A: 12:00 p.m. Hearing: 12:30 p.m.</p>
<p style="text-align: center;"><b><u>Warrensburg</u></b></p> <p><b>University of Central Missouri Elliott Student Union, Room 236 511 South Holden Warrensburg, MO 64093</b></p>	<p>Q&amp;A: 5:30 p.m. Hearing: 6:00 p.m.</p>

Location	Q&A / Hearing Times
<b>Thursday, January 25, 2018</b>	
<p style="text-align: center;"><b><u>St. Joseph</u></b></p> <p><b>Missouri Western State University Leah Spratt Hall – Enright Room 214 4525 Downs Drive St. Joseph, MO 64507</b></p>	<p>Q&amp;A: 5:00 p.m. Hearing: 5:30 p.m.</p>
<b>Monday, January 29, 2018</b>	
<p style="text-align: center;"><b><u>Maryland Heights</u></b></p> <p><b>City of Maryland Heights Municipal Court 1191 Dorsett Road Maryland Heights, MO 63043</b></p>	<p>Q&amp;A: 12:00 p.m. Hearing: 12:30 p.m.</p>
<p style="text-align: center;"><b><u>Ferguson</u></b></p> <p><b>Florissant Valley Community College Center for Workforce Innovation (CWI) Bldg., Rooms 134/135/136 3344 Pershall Road Ferguson, MO 63135</b></p>	<p>Q&amp;A: 5:00 p.m. Hearing: 5:30 p.m.</p>
<b>Tuesday, January 30, 2018</b>	
<p style="text-align: center;"><b><u>Arnold</u></b></p> <p><b>Arnold City Hall Council Chambers 2101 Jeffco Boulevard Arnold, MO 63010</b></p>	<p>Q&amp;A: 12:00 Noon Hearing: 12:30 p.m.</p>
<p style="text-align: center;"><b><u>St. Louis</u></b></p> <p><b>University of Missouri – St. Louis J.C. Penney Bldg., Summit Room 8001 Natural Bridge Road St. Louis, MO 63121</b></p>	<p>Q&amp;A: 5:30 p.m. Hearing: 6:00 p.m.</p>

Location	Q&A / Hearing Times
<b>Wednesday, January 31, 2018</b>	
<p style="text-align: center;"><b><u>Jefferson City</u></b></p> <p><b>Governor Office Building Room 450 200 Madison Street Jefferson City, MO 65101</b></p>	<p>Q&amp;A: 5:30 p.m. Hearing: 6:00 p.m.</p>
<b>Thursday, February 1, 2018</b>	
<p style="text-align: center;"><b><u>Branson</u></b></p> <p><b>Branson City Hall City Council Chambers 110 West Maddux Street Branson, MO 65616</b></p>	<p>Q&amp;A: 12:00 Noon Hearing: 12:30 p.m.</p>
<p style="text-align: center;"><b><u>Joplin</u></b></p> <p><b>Missouri Southern State University Mills-Anderson Justice Center 3950 East Newman Road Joplin, MO 64801</b></p>	<p>Q&amp;A: 5:30 p.m. Hearing: 6:00 p.m.</p>

6. The local public hearings shall be held in facilities that meet the accessibility requirements of the American with Disabilities Act. Any person who needs additional accommodations to participate in the hearings should call the Public Service Commission's Hotline at 1.800.392.4211 (voice) or Relay Missouri at 711 before the hearings.

7. The Commission's Data Center shall serve a copy of this order upon the county commission for each county in Missouri-American Water Company's service area.

8. This order shall be effective when issued.

**BY THE COMMISSION**



*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Kim S. Burton, Senior Regulatory Law Judge  
by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 6<sup>th</sup> day of November, 2017.

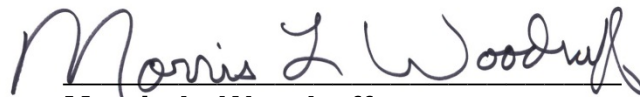
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 6<sup>th</sup> day of November 2017.



  
Morris L. Woodruff  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 6, 2017**

**File/Case No. WR-2017-0285**

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Savannah, MO 64485

**County of Audrain, Missouri**

County Commission Clerk  
101 N. Jefferson, Room 101  
Audrain County Courthouse  
Mexico, MO 65265

**County of Barry, Missouri**

County Commission Clerk  
700 Main, Suite 2  
Barry County Courthouse  
Cassville, MO 65625

**County of Benton, Missouri**

County Commission Clerk  
316 Van Buren Street - Benton  
County Courthouse  
P.O. Box 1238  
Warsaw, MO 65355

**County of Buchanan, Missouri**

County Commission Clerk  
411 Jules, Rm. 121  
Buchanan County Courthouse  
St. Joseph, MO 64501

**County of Callaway, Missouri**

County Commission Clerk  
10 E Fifth St.  
Callaway County Courthouse  
Fulton, MO 65251

**County of Chariton, Missouri**

County Commission Clerk  
306 S. Cherry  
Chariton County Courthouse  
Keytesville, MO 65261

**County of Christian, Missouri**

County Commission Clerk  
100 W Church, Rm. 206  
Christian County Courthouse  
Ozark, MO 65721

**County of Cole, Missouri**

County Commission Clerk  
311 E High St., Rm 201  
Cole County Courthouse Annex  
Jefferson City, MO 65101

**County of Greene, Missouri**

County Commission Clerk  
940 Boonville, Rm. 113  
Greene County Courthouse  
Springfield, MO 65802

**County of Jasper, Missouri**

County Commission Clerk  
302 S Main St., Rm 102  
Jasper County Courthouse  
Carthage, MO 64836

**County of Jefferson, Missouri**  
County Commission Clerk  
729 Maple, Jefferson County Admin.  
Bldg.  
PO Box 100  
Hillsboro, MO 63050

**County of Johnson, Missouri**  
County Commission Clerk  
300 N. Holden  
Johnson County Courthouse  
Warrensburg, MO 64093

**County of Lincoln, Missouri**  
County Commission Clerk  
201 Main St.  
Lincoln County Courthouse  
Troy, MO 63379

**County of Morgan, Missouri**  
County Commission Clerk  
100 E Newton St.  
Morgan County Courthouse  
Versailles, MO 65075

**County of Newton, Missouri**  
County Commission Clerk  
101 S. Wood St. Newton County  
Courthouse  
P.O. Box 488  
Neosho, MO 64850

**County of Pettis, Missouri**  
County Commission Clerk  
415 S. Ohio  
Pettis County Courthouse  
Sedalia, MO 65301

**County of Platte, Missouri**  
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415 Third St., Ste. 30  
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Platte City, MO 64079

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Clayton, MO 63105

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Stone County Courthouse  
Galena, MO 65656

**County of Taney, Missouri**  
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266-A Main Street, Taney County  
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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Morris L. Woodruff**  
**Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.