## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

File No. WC-2020-0407

## ORDER CONTINUING HEARING AND DIRECTING FILING

Issue Date: November 10, 2020 Effective Date: November 10, 2020

An evidentiary hearing is scheduled in this matter on November 19, 2020, by telephone conference call, also accessible by Webex. Because of changes in the Commission's hearing calendar, the Commission will continue the November 19, 2020, hearing in this matter to another date.

The Commission will suspend the procedural schedule and direct the parties to propose available dates for hearing. The parties' proposed hearing dates shall include the period from December 14, 2020, through January 2021.

## THE COMMISSION ORDERS THAT:

1. The procedural schedule is suspended.

2. The hearing scheduled for November 19, 2020, is continued until further order.

3. No later than November 30, 2020, the parties shall propose available dates for hearing, as provided above.

4. The Commission's data center shall mail a copy of this order to Complainant

by U.S. Mail addressed to Complainant's address of record.

5. This order shall be effective when issued.



BY THE COMMISSION

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Morris L. Woodruff Secretary

Jana C. Jacobs, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri, on this 10th day of November, 2020.