

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Louis DeFeo,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2021-0075</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER EXTENDING DEADLINE

Issue Date: December 2, 2020

Effective Date: December 2, 2020

On September 18, 2020,¹ Louis DeFeo (Complainant) filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (Company). On September 18, the Commission issued its Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report. This order directed the Commission Staff (Staff) to conduct an investigation and file a report no later than November 2. On November 2, Staff filed a Motion for Extension of Time, stating it was working to independently verify information Complainant had provided and needed more time to complete its investigation. Staff requested the deadline for its recommendation be extended to December 2, which was done. On December 2, Staff filed a Second Motion for Extension of Time, requesting an extension to December 9, stating it needed more time to review responses to data requests received on November 30. The Commission will grant the request.

¹ All date references will be to 2020 unless otherwise indicate.

THE COMMISSION ORDERS THAT:

1. Staff's Second Motion for Extension of Time is granted.
2. Staff shall file its recommendation no later than December 9, 2020.
3. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff
Secretary

Paul T. Graham, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 2nd day of December, 2020.