

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Sarah Nangle,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2021-0227</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO SUPPLEMENT STAFF REPORT

Issue Date: July 13, 2023

Effective Date: July 13, 2023

On January 31, 2023, the Staff of the Commission (Staff) filed its *Staff Report* on its investigation and findings regarding Complainant Sarah Nangle's formal complaint. Included with the *Staff Report* was a six-page *Report of the Staff* memorandum. Page 3 of 6 of the memorandum references an "Attachment 1" that purports to contain billing statements of Complainant and/or a data analysis of the billing statements.

Attachment 1 is not included in the Commission's Electronic Filing and Information System (EFIS). Therefore, the Commission will order that it be filed by Staff to supplement its previously filed *Staff Report*.

THE COMMISSION ORDERS THAT:

1. Staff shall file *Report of the Staff* memorandum Attachment 1 no later than July 14, 2023.
2. This order is effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 13th day of July, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of July, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

July 13, 2023

File/Case No. WC-2021-0227

**Missouri Public Service
Commission**

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**Missouri-American Water
Company**

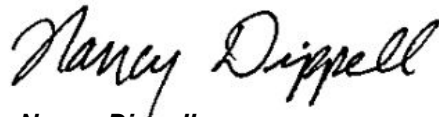
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Sarah Nangle

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.