

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Sarah Nangle,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2021-0227</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**LIST OF ISSUES, LIST AND ORDER OF WITNESSES,  
ORDER OF CROSS-EXAMINATION, AND ORDER OF OPENING**

**COMES NOW** Staff of the Missouri Public Service Commission, through counsel, and for the *List of Issues, List and Order of Witnesses, Order of Cross-Examination, and Order of Opening*, submitted on behalf of itself and Missouri-American Water Company ("MAWC"),<sup>1</sup> states as follows:

**LIST OF ISSUES**

1. Did MAWC overbill Dr. Nangle, in violation of statute, tariff, or rule?

**ORDER OF OPENING AND LIST AND ORDER OF WITNESSES**

**July 21 2023, 9:00 A.M.**

**Opening Statements**

Dr. Nangle  
Staff  
MAWC

**Testimony**

**Dr. Nangle:**  
Dr. Nangle

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<sup>1</sup> Staff reached out to Dr. Nangle about this filing and received no response.

**Staff:**

Andrew Harris  
Scott Glasgow

**MAWC:**

Tracie Figueroa

**ORDER OF CROSS-EXAMINATION**

<b>Dr. Nangle's Witness</b>	<b>Staff's Witnesses</b>	<b>MAWC's Witness</b>
Staff	MAWC	Staff
MAWC	Dr. Nangle	Dr. Nangle

**WHEREFORE**, Staff and MAWC submit this *List of Issues, List and Order of Witnesses, Order of Cross-Examination, and Order of Opening* for the Commission's information and consideration.

Respectfully submitted,

**/s/ Karen E. Bretz**

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**CERTIFICATE OF SERVICE**

I certify that the foregoing has been emailed to counsel of record for MAWC and Dr. Nangle. It was also mailed by United States postal service, postage prepaid to Dr. Nangle (11 Lake Forest Drive, Richmond Heights, MO 63117) on this 11th day of July, 2023.

**/s/ Karen E. Bretz**