## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

William B. Rilenge,	)	
Complainant,	)	
V	)	File No. WC-2021-0251
Missouri-American Water Company,	)	
Respondent.	)	

## **REQUEST FOR EXTENSION OF TIME**

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and for its *Request for Extension of Time*, states as follows:

- 1. On February 4, 2021, William B. Rilenge ("Complainant") filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company ("MAWC").
- 2. On February 5, 2021, the Commission issued its *Order Giving Notice of Complaint and Directing Answer*. The *Order* directed Staff to file a pleading no later than March 15, 2021, suggesting a date for file a Staff Report and Recommendation.
- 5. On March 15, 2021, Staff suggested a filing deadline of April 23, 2021. Also on March 15, 2021, the Commission issued its *Order Directing Filing*, ordering Staff to file a Report and Recommendation no later than April 23, 2021.
- 6. The Company was delayed in providing Staff with responses to a number of data requests. The responses to these data requests comprise several years of bills, rebills, recorded phone calls, and other documents.
- 7. Staff requests an additional twenty-five days to review the data request responses, complete its investigation, and file its report.

WHEREFORE, Staff prays that the Commission will grant it until May 18, 2021 to complete its investigation and file its report; and such other and further relief as the Commission deems just in these circumstances.

Respectfully Submitted,

## /s/ Casi Aslin

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## **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record this 23<sup>rd</sup> day of April, 2021.

/s/ Casi Aslin