

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Janelle Johnson,	)	
	)	
Complainant,	)	
	)	<b><u>File No. WC-2023-0240</u></b>
v.	)	
	)	
The Raytown Water Company,	)	
	)	
Respondent	)	

**NOTICE OF DEFICIENCY**

Issue Date: January 25, 2023

On January 24, 2023, Janelle Johnson filed a complaint against The Raytown Water Company. The complaint filing contains only the final page of the Commission’s complaint form – which includes Ms. Johnson’s signature, email contact information, and a statement that she has contacted the utility.

The complaint is deficient because it does not contain the information required in a complaint filing. The information required is set out in Commission Rule 20 CSR 4240-2.070, and includes the following items missing from Ms. Johnson’s complaint:

- an address for Ms. Johnson;
- the address where the utility service was received;
- a description of the nature of the complaint; and
- the relief requested.

The Commission is unable to address the complaint until this deficiency is corrected.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 25<sup>th</sup> day of January, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25<sup>th</sup> day of January, 2023.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 25, 2023**

**File/Case No. WC-2023-0240**

**Missouri Public Service  
Commission**

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**Janelle Johnson**

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**Raytown Water Company, The**

Legal Department  
10017 E. 63rd Street  
Raytown, MO 64133

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.