

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Janelle Johnson,	)	
	)	
Complainant,	)	
	)	<b><u>File No. WC-2023-0240</u></b>
v.	)	
	)	
The Raytown Water Company,	)	
	)	
Respondent	)	

**ORDER TO SHOW CAUSE**

Issue Date: April 28, 2023

Effective Date: April 28, 2023

On January 24, 2023, Janelle Johnson filed a complaint against The Raytown Water Company. The complaint filing contained only the final page of the Commission’s complaint form – which included Ms. Johnson’s signature, email contact information, and a statement that she had contacted the utility.

On January 25, 2023, the Commission issued a Notice of Deficiency. No response has been received.

Commission Rule 20 CSR 4240-2.116(2) provides that a case may be dismissed for lack of prosecution if no action has occurred in the case for 90 days. Because no action has occurred in the case for 90 days, the Commission will give Ms. Johnson an opportunity to explain why this case should not be dismissed.

**THE COMMISSION ORDERS THAT:**

1. If Janelle Johnson does not want this case dismissed, she shall file an explanation as to why her complaint should not be dismissed no later than May 19, 2023.

2. This order shall become effective immediately.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Charles Hatcher, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 28<sup>th</sup> day of April, 2023.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28<sup>th</sup> day of April, 2023.**



*Nancy Dippell*  
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**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**April 28, 2023**

**File/Case No. WC-2023-0240**

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**Janelle Johnson**  
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**Raytown Water Company, The**  
Legal Department  
10017 E. 63rd Street  
Raytown, MO 64133

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.