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September 10, 2003

FILED⁴

SEP 10 2003

Missouri Public
Service Commission

Missouri Public Service Commission
Attn: Secretary of the Commission
200 Madison Street, Suite 100
P. O. Box 360
Jefferson City, MO 65102-0360

RE: Ameritel Missouri, Inc., Tariff File No. YL-2004-0138
Basic Local Telecommunications Service Tariff
Substitute Tariff Filing and Extension of Tariff Effective Date

Dear Secretary:

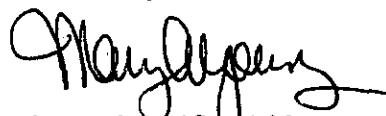
Enclosed please find an original and five copies of **substitute basic local exchange telecommunications service tariff sheets** of Ameritel Missouri, Inc., (Ameritel), for filing with the Commission. The tariff sheets are to be substituted for similarly numbered sheets filed on July 30, 2003. Revisions made in these pages are filed at the request of Staff. The following pages are submitted for filing:

PSC Mo. No. 1, Original Pages 2, 4, 17, 25, 27, 32, and
PSC Mo. No. 1, Original Pages 36 through 38.

In addition, please be advised that Ameritel hereby **extends the effective date of PSC Mo. No. 1 as filed on July 30, 2003, to September 24, 2003.**

Thank you for assistance in processing this filing. A copy of this letter accompanies each copy of this filing. Copies are being served on the General Counsel and Public Counsel. Please contact me at 634-8109 or by email at myoung0654@aol.com if there are any questions.

Sincerely,



Mary Ann (Garr) Young

Enclosures

cc: General Counsel
Office of Public Counsel
John Brandt, Ameritel

LIST OF WAIVERS

Ameritel Missouri, Inc. ("Ameritel"), is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

Section 392.210.2	-Uniform system of accounts used for annual reports
Section 392.240 (1)	-Ratemaking
Section 392.270	-Property valuation (ratemaking)
Section 392.280	-Depreciation accounts
Section 392.290	-Issuance of securities
Section 392.300.2	-Acquisition of stock
Section 392.310	-Stock and debt issuance
Section 392.320	-Stock dividend payments
Section 392.330	-Issuance of securities, debt and notes
Section 392.340	-Reorganization(s)

Commission Rules

4 CSR 240-3.545(2)(C)	-Posting of exchange rates at central operating offices
4 CSR 240-3.550(5)(C)	-Exchange boundary maps
4 CSR 240-10.020	-Income on Depreciation Fund Investments
4 CSR 240-30.040	-Uniform System of Accounts
4 CSR 240-33.030	-Informing Customers of Lowest Priced Services

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.8. Billing and Payment Procedures (cont'd)

- 2.8.4. Monthly charges for all access service components, provided hereunder, are billed in advance of service and reflect the rates in effect as of the date of the invoice. A Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.
- 2.8.5. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the business office of Ameritel or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, cashier's check, or certain major credit cards. Customer payments are considered prompt when received by Ameritel or its agent by the due date on the bill. Amounts not paid within twenty-one (21) days after the mail date of invoice will be considered past due. In the event that a postmark on a customer's payment received after the due date is not discernible, a three day mailing period will be presumed. If the last calendar day for remittance falls on a Sunday, legal holiday, or other day when the offices of Ameritel are not open to the general public, the final payment date shall be extended through the next business day. If Ameritel becomes concerned at any time about the ability of a Customer to pay its bills, Ameritel may require that the Customer pay its bills and make such payments in cash or the equivalent of cash.
- 2.8.6. Any disputed charge may be brought to Ameritel's attention by verbal or written notification. In the case of a billing dispute between the Customer and Ameritel that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in-depth investigation into the disputed amount and a review by a Ameritel manager. During the period that the disputed amount is under investigation, Ameritel shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Ameritel may discontinue service. In the event the dispute is not resolved, Ameritel shall inform the customer that the customer has the option to pursue the matter with the Public Utility Commission.
- 2.8.7. The Customer is responsible to pay Ameritel for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number.
- 2.8.8. Ameritel may assess up to a twenty dollar (\$20) charge for each returned check or credit card chargeback.
- 2.8.9. If service is suspended/disconnected by Ameritel in accordance with the provisions of the Tariff and later restored, restoration of service will be subject to all applicable installation charges if service was disconnected, or a reconnect fee if service was suspended.
- 2.8.10. When a customer is unable to pay a charge in full when due, Ameritel shall permit the customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed by both Ameritel and the customer. A copy of the settlement agreement shall be delivered or mailed to the customer upon request by the customer. Settlement agreements are only set up at the request of the customer. Settlement agreements are intended to function as a short-term solution and will be reviewed and approved on an individual case basis.
- 2.8.11. If written notice of a dispute as to charges is not received by the Company within 180 days of the date a bill is issued, such charges shall be deemed to be correct and binding on the Customer.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd.)**3.1. Telecommunications Services (cont'd)****3.1.3. Service Areas and Local Calling Scopes**

- 3.1.3.A. Ameritel provides residential and business telecommunications services, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below. Ameritel concurs in the maps and legal description of the exchanges below as filed with the Missouri Public Service Commission by SWBT and also concurs in the rate groups as described in SWBT's local exchange tariff.

Exchange Name	Exchange Name	Exchange Name
Adrian	De Kalb	Holcomb
Advance	De Soto	Hornersville
Agency	Deering	Imperial
Altenburg-Frohna	Delta	Jackson
Antonia	Dexter	Jasper
Archie	Downing	Joplin
Argyle	East Prairie	Kennett
Armstrong	Edina	Kirksville
Ash Grove	Eldon	Knob Noster
Beaufort	Elsberry	La Monte
Bell City	Essex	Lake Ozark-Osage Beach
Benton	Eureka	Lamar
Billings	Excelsior Springs	Lancaster
Bismarck	Farley	Leadwood
Bloomfield	Farmington	Lilbourn
Bloomsdale	Fayette	Linn
Bonne Terre	Fenton	Lockwood
Boonville	Festus-Crystal City	Louisiana
Bowling Green	Fisk	Macks Creek
Brookfield	Flat River	Malden
Camdenton	Frankford	Manchester
Campbell	Fredericktown	Marble Hill
Cape Girardeau	Freeburg	Marceline
Cardwell	Fulton	Marionville
Carl Junction	Gideon	Marshall
Carrollton	Glasgow	Marston
Carthage	Grain Valley	Maxville
Caruthersville	Gravois Mills	Meta
Cedar Hill	Gray Summit	Mexico
Center	Greenwood	Moberly
Chaffee	Hannibal	Monett
Charleston	Harvester	Montgomery City
Chesterfield	Hayti	Morehouse
Chillicothe	Herculaneum-Pevely	Neosho
Clarksville	Higbee	Nevada
Clever	High Ridge	New Franklin
Climax Springs	Hillsboro	New Madrid

Issued: July 30, 2003

Effective: September 13, 2003

Issued By:
John L. Brandt, Jr., Vice President
Ameritel Missouri, Inc.
1423 Central Ave
Hot Springs, AR 71901

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd.)

3.1. Telecommunications Services (cont'd)**3.1.4. Local Service Plans****3.1.4.A. Basic Plan**

Provides local calling voice grade phone service only for the amounts per month listed by rate zones in section 4.1.2.A and 4.1.2.B. Monthly fee does not include taxes and fees. No features or long distance come with this plan; however, the customer may purchase one or more individual features listed in Section 3.1.8.A, voice mail listed in Section 3.1.8.B, one of the add on options listed below or prepaid 1+ long distance @ \$0.099 cents per minute in blocks of 30 or 100 minutes.

3.1.4.B. Options**3.1.4.B.1 Platinum Option**

Adds all features available as listed in 3.1.8.A and 30 minutes of domestic 1+ long distance to the Basic Plan above for the additional amount per month listed in section 4.1.2.A.

3.1.4.B.2 Unlimited Option

Adds all features available as listed in 3.1.8.A, unlimited domestic 1+ long distance, and voice mail for the additional amount per month listed in section 4.1.2.A.

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd.)

progress. Caller ID Call Waiting will display the listed name on the billed telephone number (limited to 15 characters). You may respond to Call Waiting Caller ID during a call in any of the following ways:

- Terminate the first call by hanging up, and answer the second call when your phone rings again;
- Answer the second call by "flashing" your switch hook or pressing your "FLASH" button, if you have one;
- Ignore the beep. The call will forward to the number you provided for Call Forward Busy, if you ordered this free feature.

- 3.1.8.A.14 Operator Services - Dialing "00" will provide the Customer with operator services 24 hours per day.
- 3.1.8.A.15 Priority Call - Allows the Customer to identify specific incoming telephone numbers with a distinctive ring.
- 3.1.8.A.16 Programmable Call Blocker Service - Allows the customer to block up to 10 numbers in their local calling area from calling your telephone number.
- 3.1.8.A.17 Reserved For Future Use.
- 3.1.8.A.18 Selective Call Rejection - This feature operates exactly the same as Programmable Call Blocker Service.
- 3.1.8.A.19 Speed Dialing to 8 Numbers - Allows the customer to program into their phone up to 8 numbers that can be dialed by pressing one number.
- 3.1.8.A.20 Three Way Calling - Allows the customer to add a third party to an existing telephone conversation without hanging up. Distance restrictions do not apply to incoming or outgoing calls.
- 3.1.8.A.21 Automatic Blocking of 900 and 976 Calls - Blocks expensive 900 or 976 calls from the Customer's phone.
- 3.1.8.A.22 Automatic Blocking of Collect Calls - Blocks all incoming Collect Calls to the Customer's telephone number.
- 3.1.8.A.23 Selective Call Forwarding - Allows the Customer to specify up to 10 specific numbers to automatically forward to their cellular phone, or any other telephone number, such as their office. Calls from these numbers only will forward to the number the Customer specifies.
- 3.1.8.A.24 Disaster Recovery Service - Allows the customer to activate, deactivate, or change the 'forward to' number from a location other than from their telephone, at their convenience, including when storms or accidents interrupt the telephone facilities between the Telephone Company Central Office and their location. This feature may be used from their cellular phone or their office telephone, for example. The

SECTION 4 - RATES AND CHARGES

- 4.1. **Local Exchange Service** - The following rates and charges are applicable to Residential and Business Customers.

- 4.1.1. **Non-Recurring Service Charges** - All rates are per service order, except as noted.

New Service	\$45.00
Outside Move	\$45.00
Restore Service.	\$20.00
Name Change.	\$10.00
Number Change	\$10.00
Unlisted Number	\$10.00
Change Rate Plans.	\$10.00
Change Long Distance Carriers	\$10.00
NSF Charge.	\$20.00

- 4.1.2. **Monthly Local Service Plan Charges** - All rates are per line and exclude all taxes and fees.

4.1.2.A. **Residential**

	<u>Monthly Rate</u>
4.1.2.A.1 Basic Plan	
Zone 1	\$27.95
Zone 2	\$33.95
Zone 3	\$35.95
Zone 4	\$33.95
4.1.2.A.2 Options	
Platinum Option	\$ 2.00
Unlimited Option	\$27.00

4.1.2.B. **Business**

	<u>Monthly Rate</u>
4.1.2.B.1 Basic Plan	
Zone 1	\$47.95
Zone 2	\$53.95
Zone 3	\$55.95
Zone 4	\$53.95
4.1.2.B.2 Options	
Platinum Option	\$ 2.00
Unlimited Option	\$27.00

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (Cont'd)**

4.1.2.C	<u>Features</u>	<u>Monthly Rate</u>
	<u>Description</u>	
	Call Waiting	\$2.50
	Call Forwarding	\$2.50
	Call Forwarding Busy.	\$2.50
	Call Forwarding Don't Answer	\$2.50
	Three Way Calling	\$2.50
	Speed Calling 8	\$2.50
	Auto Callback/Auto Redial . . .	\$2.50
	Priority Call.	\$2.50
	Selective Call Rejection/Call	
	Blocker	\$2.50
	Auto Recall/Call Return	\$2.50
	Selective Call Forwarding.	\$2.50
	Calling # Delivery	\$2.50
	Calling Name Delivery	\$2.50
	Unlisted Number	\$2.50

4.1.2.C	<u>Voice Mail</u>	<u>Monthly Rate</u>
		\$6.00

4.1.3. Telephone Directory Service Rates

Service Type	Set-up Charge	Monthly Rate
Non-Listed Service		
Primary Line	*	\$ 1.40
Additional Line	*	\$ 1.40
Non-Published Service	*	\$ 1.85
Regular Extra Listing		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Extra Line Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Alternate Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Secretarial Listings	*	\$ 4.00
Add'l Listings - Rotary No. Group	*	\$ 4.00
Foreign Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Residence Signature Listing	*	\$ 3.00
Residence Family Space Listings	*	\$ 5.00
Residence Personality Logo		\$ 5.00

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Issued By:
John L. Brandt, Jr., Vice President
Ameritel Missouri, Inc.
1423 Central Ave
Hot Springs, AR 71901

SECTION 4 - RATES AND CHARGES**4.1. Local Exchange Service (Cont'd)**

* Set-up Charges for newly created listings apply as follows:

	<u>Rate</u>
Residential	\$ 6.00
Business	\$ 9.50

4.1.4. Tell-A-Friend Program

Amount of allowance

Per customer \$ 9.90

SECTION 5 - PROMOTIONS AND DISCOUNTS

5.0 General -- From time to time, Ameritel may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Missouri Public Service Commission.

Ameritel will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.