

August 2, 2012

FILED

AUG 7 2012

VIA OVERNIGHT MAIL

Kari Salsman
Missouri Public Service Commission
200 Madison Avenue
Governor Office Building
Jefferson City, Missouri 65101

Missouri Public
Service Commission

**Re: Name Change Request of UCN, Inc. to inContact of Missouri,
Inc. d/b/a UCN**

Ms. Salsman:

Pursuant to your email to Linda McReynolds, dated 8/2/2012, the attached revised pages are submitted per your request.

Missouri Local Tariff No. 3
2nd Revised Title Page

Missouri PSC Tariff No.2
2nd Revised Title Page

Also, the contact information is updated in the electronic filing system (EFIS).

Sincerely,

Linda McReynolds/ LIS

Linda McReynolds
Missouri Bar No. 49489

MARASHLIAN & DONAHUE, LLC

TELEPHONE: (703) 714-1300
FACSIMILE: (703) 714-1350
EMAIL: MAIL@COMMLAWGROUP.COM
WEB: WWW.COMMLAWGROUP.COM

THE COMMLAW GROUP
1420 SPRING HILL ROAD
SUITE 401
MCLEAN, VIRGINIA 22102

Missouri
LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
OF
inContact of Missouri, Inc. d/b/a UCN.

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This tariff contains the descriptions, regulations and rates applicable to the provision of local exchange telecommunications services provided by inContact of Missouri, Inc., with principal offices at 7730 S. Union Park Avenue, Suite 500, Midvale, Utah 84065, for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Customers may contact inContact of Missouri, Inc. d/b/a UCN via the following toll-free numbers:

866-936-3456 - For Sales
888-UCN-2344 - For Customer Support

Customers may also write to inContact of Missouri Inc. d/b/a UCN at:

7730 S. Union Park Avenue
Suite 500
Midvale, Utah 84065

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Issued: July 23, 2011

Effective: August 23, 2012

Issued by: Paul Jarman
President/CEO
7730 S. Union Park Avenue
Suite 500
Midvale, Utah 84065

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