

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Natasha Jones, Complainant

v.

Missouri-American Water Company, Respondent

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Case No. WC-2018-0110

PROPOSED PROCEDURAL SCHEDULE

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Proposed Procedural Schedule* in this matter hereby states:

1. On October 26, 2017 Natasha Jones (“Complainant”) filed this formal complaint against Missouri American Water Company (“MAWC”) alleging that she had been billed improperly. The Commission ordered Staff to file a report, which Staff filed January 10, 2018. The Commission issued an order February 26, 2018, directing the parties to file a proposed procedural schedule.

2. Staff has coordinated with Complainant and MAWC and now proposes the following procedural schedule:

- April 13, 2018 – Complainant shall file direct testimony.
- April 30, 2018 – MAWC shall file rebuttal testimony.
- May 15, 2018 – Shall be the last day for all parties to submit data requests. All data request responses must be submitted into EFIS no later than May 31, 2018.
- June 5, 2018 – The parties shall submit a stipulation of all undisputed facts.
- June 22, 2018 at 3pm – Shall be reserved for an evidentiary hearing to be held at the Wainwright Building in St. Louis.

WHEREFORE, Staff prays that the Commission will accept this *Proposed Procedural Schedule*; order the dates agreed to by the parties and contained herein; and grant such other and further relief as the Commission considers just in the circumstances.

/s/ Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 12th day of March, 2018, to all counsel of record.

/s/ Whitney Payne