

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Claude Scott,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2020-0407</u>
)	
Missouri American Water Company,)	
)	
Respondent.)	

LIST OF ISSUES, WITNESSES AND EXHIBITS

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, on behalf of itself and Missouri American Water Company (“MAWC”), and hereby files the following *List of Issues, Witnesses and Exhibits*. At the time of this filing, Claude Scott (“Complainant”) has not responded to emails or phone calls from Staff or MAWC. Counsel for Staff and MAWC cannot confirm if Complainant agrees with the issues presented, has any intent to call witnesses, or present any exhibits.

I. LIST OF ISSUES

1. Did MAWC overcharge Complainant by billing him for more water than he actually used?
2. Did MAWC fail to provide evidence of usage through actual meter readings on the bills issued to Complainant?
3. Did MAWC fail to credit payments made by Complainant to his account?

4. To the extent the answers to the Issues above are yes, did MAWC violate any law or any Commission rule, order or decision?

II. ORDER OF WITNESSES AND CROSS EXAMINATION

1. Complainant
No witnesses provided.
Order of Cross-examination: Staff, MAWC
2. MAWC
Tracie Figueroa
Order of cross-examination: Staff, Complainant
3. Staff
Scott Glasgow
Order of cross-examination: MAWC, Complainant

III. LIST OF EXHIBITS

1. Complainant
No exhibits provided.
2. MAWC
List to be filed later, and before November 12, 2020, the date in which exhibits are to be exchanged between the Parties.
3. Staff
Staff Report

WHEREFORE, the undersigned counsel submits this *List of Issues, Witnesses and Exhibits*.

Respectfully submitted,

/s/ Travis J. Pringle

Travis J. Pringle

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been transmitted by electronic mail to all counsel and parties of record on this 9th day of November, 2020.

/s/ Travis J. Pringle